

From: AEMPortal@illinois.gov
To: [DPH.HFSRB](#)
Cc: [Constantino, Mike](#)
Subject: New Contact Us Request - Other
Date: Sunday, November 9, 2025 2:20:51 AM

Name: Caroline Muench
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Phone: 618-939-8456
Entity Represented: Monroe County Resident impacted by Oak Hill Decision 25-031

Category: Other
Caroline Muench
305 West Third Street
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Date 11/9/25

This email refers to the November State Board Staff Report posted at <https://hfsrb.illinois.gov/project.25-031-oak-hill-senior-living-and-rehabilitation-center,-waterloo.html>

Page 3 Public Comment

- The report excludes feedback from resident families and employees regarding the impact of eliminating the Alzheimer's dedicated area. They expressed specific safety concerns about the removal of essential safeguards for these vulnerable residents.
- The report also omits feedback from several attendees who raised concerns about Accolade's self-acknowledged history of financial instability and questioned their long-term viability.
- Feedback from resident families and employees regarding Accolade's focus on meeting only the minimum state requirements was not included. Under Accolade's current consulting role at Oak Hill, both the activities budget and food offerings have been significantly reduced.

Page 6 Background of Applicant

- Moshe Freedman holds the largest individual share of Accolade Healthcare of Waterloo LLC at 33 percent. However, the remaining owners collectively hold the majority: Igor Rebel (16 percent), Joseph Chase (16 percent), Michael Zahtz (16 percent), Joshua Rosen (3 percent), and Yaskov Brandman (16 percent).
- Because a health care facility is considered owned or operated by anyone with a direct or indirect ownership interest, all applicants should be required to provide a list of other facilities they own and any related "A" violations.
 - o Yaskov Brandman shares ownership in additional facilities, including Aria of Brookfield and Aria of Waukesha.
 - o Igor Rebel shares ownership in additional facilities, including Aria of Brookfield and Aria of Waukesha.
 - o Michael Zahtz shares ownership in additional facilities, including Asbury Nursing and Rehab Court LLC, Vantage Senior Care, Moraine Court, Foxes Grove SLP, Asbury of Kankakee, and Asbury Gardens.
 - o Joseph Chase shares ownership in additional facilities, including Ashbury Court Nursing and Rehab.
 - o Joshua Rosen shares ownership in additional facilities, including Rosecrans Care Center.

Page 7: Accolade Healthcare of Savoy LLC, owned by Moshe Freedman, is missing from Table One. ACCOLADE HEALTHCARE OF SAVOY, LLC - NPI 1336835636 - Skilled Nursing Facility in Savoy, IL.

Page 10: Although the applicants state there will be no change in services, changes have already begun at Oak Hill under Accolade's consulting, with additional changes planned as of December 1. I encourage the board to seek clarification from Accolade, as the Alzheimer's/Dementia care unit has been discontinued, the resident activities budget significantly reduced, the number of hot meals at independent living facilities reduced, the per resident food budget reduced, and resident food options reduced. Clear information on changes already made and those planned for the next year to make Oak Hill more economically sustainable may provide important insight into whether the current standard of care for residents will be reduced.

Page 10: While the applicant provided the admissions policy, they should also provide the targeted rate changes for the first year for both the nursing facility and the independent living facility. Access must consider both the admissions policy and any changes in costs.

Page 11: Although the applicants state there will be no change in the scope of services, changes have already begun at Oak Hill under Accolade's consulting, with additional changes planned as of December 1. I encourage the board to seek clarification from Accolade, as the Alzheimer's/Dementia care unit has been discontinued, the resident activities budget significantly reduced, the number of hot meals at independent living facilities reduced, the per resident food budget reduced, and resident food options reduced. Clear information on changes already made and those planned for the next year to make Oak Hill more economically sustainable may provide important insight into whether the current standard of care for residents will be reduced.

Page 12: While Section VIII addresses the viability of the Oak Hill facility, it does not reflect the overall financial stability of the primary owner, Moshe Freedman, especially in light of recent public comments indicating financial distress.

Thank You for the opportunity to provide comment on the staff finding report