

Written
Comment

October 8, 2025

IDPH

RE: Oak Hill Project #25-031

Accolade lease of Monroe County Oak Hill Nursing Home

I believe this is poor timing to accept this lease agreement. Accolade 1st launched in 2017 and have already accepted a merger with Transcarent in April 2025. Are they financially solvent only due to the 621M merger which coincidentally was also the date of application for Oak Hill?

Is this meeting just a formality as it appears Accolade already took over Oct.1st 2025. This being before IDPH formal meeting in November? Are they already going against the rules?

I believe the Monroe County Commissioners have failed in their transparency of finances for the facility. They also failed to expand their search for an experienced Administrator. The finances of Oak Hill included paying other debts of Monroe County, while other county departments did not.

Is it good business to lease to a company with many deficiencies and fines in their portfolio of homes? Sounds like setting Oak Hill up to fail.

What happens to current residents? As I understand Accolade has stated there will no longer be an Alzheimers Unit. Where will the current patients go? Our county citizens deserve better.

Oak Hill lost 1 point rating from 5 to 4, I believe this is due to an unqualified administrator. This is a failure of our county commissioners.

I believe as a taxpayer we should have had say in this decision. This should have been a ballot decision. Oak Hill has had an outstanding reputation through the years.

Please do not approve this lease.

Sincerely,

Sandra Jones Bequette

Sandra Jones Bequette

taxpayer

Submitter: Carol Nash

109 Jefferson Dr.

Waterloo, Illinois 62298

618-980-5836

Date of Submission: 10/8/25

Recipient: The Illinois Health Facilities and Services Review Board

RE: Project # 25-031, Oak Hill Senior Living and Rehabilitation Center

I am writing to formally oppose and voice my concerns about the proposed change of ownership of Oak Hill formally Monroe County Care to Accolade Health.

I am lifelong resident of Monroe County. My Dad, My Mother-in-Law, My Husband, My Aunt and many friends and neighbors have all been residents of Monroe County/Oak Hill. Also, my daughter's first job was in Monroe County Nursing Home.

I am opposed to the change of ownership for the following reasons.

- 1. Many years ago, until present Monroe County/Oak Hill was a place to be proud of. The employees and administrators worked together to make it a home not an institution type of facility. I feel already the employees have lost their morale due to the unknown. I feel without the hometown ownership the proudness might not be there for the residents of Monroe County.**
- 2. According to the internet post from Accolate's other 6/7 homes, they are just in for the money and not to keep moral up so they will take care of the residents as they have been in the past. Accolate did not mention the 7th home, that they closed shortly after accruing it, as it did not make as much money as they wanted. I know it takes money to run a business, but all profit without the care of the residents deserve does not make for a happy home. The residents were displaced after the facility was closed, putting a hardship on families.**
- 3. At one the meetings Accolate told the Nurses they will have to pick up the pace to Accolade's standard of Nursing as they were not going to just be pill givers. Oak Hill Nurses are not just Pill givers; they are the family and friends some of these residents never see. If Accolade is going to take away the family/friend environment at Oak Hill, the residents and families are going to be very unhappy as this is what they are used to. Also, if they add more responsibilities to the nurses, they will not be able to give the family feel to the residents. They will just**

become another resident as the Nurses will have to hurry and get to another resident.

4. At Oak Hill we have resident incomes of all levels. Will Accolade accommodate residents of all ability to pay or will they try for only the best. Money is what is important to them.
5. Oak Hill has maintained a very good reputation with the State. I can tell you personally the state inspectors feel at home too at Oak Hill as it has a personable environment when they walk through the door.
6. Oak Hill has many years of 5-star ratings. Accolade in its 6 Nursing Facilities top rating is 3. Most are 1's and 2's. Accolade management made the comment that the ratings don't mean anything. There 1's, 2's, 3's were as good as our 5.
7. Per the internet it was said the communication was really poor. They did not want to talk or hear what you had to say. Oak Hill on the other hand has always had the open-door policy if any communication was to be had.
8. Also, according to the internet, Accolade has had many violations of health and safety. Many resulting in state fines. In the last two years alone, their facilities have received multiple Type A violations (the most serious kind) for resident neglect and safety issues. With fines up to \$25,000.00. Was that the reason that facility was closed? Also, staff turnover is at an alarmingly high rate at their facilities. I know staffing is an issue in healthcare of which Oak Hill was not exempt, but everyone still always gave it their all for their residents. Oak Hill is not used to anything like abuse and safety issues so why should the state put our residents in this kind of risk situation. Our residents are our family, neighbors, and friends.
9. Accolade has a history of financial instability. Some of the other Accolade Nursing Facilities have been operating in the red. I feel he wants Oak Hill so he can have our stability at our facility to fund his other facilities. As Accolade has a history of taking over a facility then walking away, leaving the residents and families fending for themselves with nowhere to go. This should never happen in Monroe County.

7:41

93%

Written
comment

AI Mode All Short videos Forums

Open · Nursing no.
5600 N Glen Elm...

Open · Nursing no.
450 E Fulton St

Accolade Healthcare of Savoy

Linda
Grah/herr

- **Overall rating:** "Much below average" based on Medicare's comparative data.
- **Areas of concern:** Medicare ratings cite "much below average" performance for health inspections and an overall rating of "much below average".

Ask anything



Q reviews of a



10:47



Contact info

500 Centennial Drive
East Peoria, IL 61611
[\(309\) 694-9865](tel:(309)694-9865)

Owners and managers of Accolade Hc of East Peoria

OWNER

5% or greater direct ownership interest

FREEDMAN, MOSHE (90%)

since 02/01/2022

FREEDMAN, SHMUEL (10%)

since 02/01/2022



medicare.gov



Ratings



Quality measures



Much below average

[View Quality Measures](#)

DETAILS

Fire safety inspections & emergency preparedness

Nursing homes are inspected for building design and operational features designed to provide safety from fire, smoke, electrical failures and gas leaks. Nursing homes are also surveyed for emergency preparedness.

[View Inspection Detail](#)[Back to Top](#)

**Percentage of residents
with pressure
ulcers/pressure injuries that
are new or worsened**



↓ *Lower percentages are better*

4.1%

National average: 2.4%

**Percentage of residents who
are at or above an expected
ability to care for
themselves and move
around at discharge**



↑ *Higher percentages are better*

56.41%

National average: 54.90%

**Flu & pneumonia
prevention mea
Short-stay resid**

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Infection control inspections

Date(s) of infection control inspection(s) between 9/1/2024 - 8/31/2025

No infection control inspections

Number of citations from infection control inspections in the past 3 years

↓ Lower is better

This provider has had no infection control inspections in the past 3 years

[View all health inspection, infection](#)



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Provide and implement an infection prevention and control program.

Resident Assessment and Care Plan

Inspectors determined that the nursing home failed to:

Develop the complete care plan within 7 days of the comprehensive assessment; and prepared, reviewed, and revised by a team of health professionals.

Coordinate assessments with the pre-admission screening and resident review program; and provide services as needed.

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Ratings

Staffing



Below average

[View Staffing Information](#)

Quality measures



Below average

[View Quality Measures](#)

DETAILS

 [Back to Top](#)

Fire safety inspections &



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Yesterday

7:08 PM



Inspectors determined that the nursing home failed to:

Provide safe, appropriate dialysis care/services for a resident who requires such services.

Provide appropriate treatment and care according to orders, resident's preferences and goals.

Infection Control Deficiencies



Inspectors determined that the



AI Mode All Short videos Forums

Accolade Healthcare Danville

- **Overall rating:** "Below average" on Medicare's Care Compare.
- **Medicare ratings:** This facility was rated below the state average for health inspections, staffing, and quality measures. @



Accolade
Healthcare of



Accolade
Healthcare of

Ask anything

Q reviews of acc — Private

Quality measures rating ^



Much below average

Medicare assigns the star rating based on data from a select set of clinical data measures. More stars means better performance in certain areas of care.

Short-stay quality measures ^



Below average

The short-stay quality measures rating reflects the average level of a nursing home's performance in certain areas of care for those who stayed in a nursing home for 100



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◆ AI Overview



Accolade Healthcare of East Peoria **closed on March 3, 2025**, due to the sale of the property and was subsequently re-steered by new ownership away from senior housing. Residents and staff were affected by the closure, and all residents were able to find new accommodations with the help of organizations like the Central Illinois Agency on Aging. The East Peoria location was formerly known as Generations at Riverview before Accolade acquired the rights to the property in 2021. 

Key Details:

- **Closure Date:** March 3, 2025. 

Q accolade health — Private

10/8/2025

To Whom it May Concern

I am Kelly Schipkowski, a licensed nurse in Illinois, speaking today as a healthcare professional and concerned citizen.

I want to contrast the performance we currently see under county operation (as exemplified by Oak Hill in Monroe County) with what we observe in Accolade's existing facilities in Peoria(now closed), Danville, Savoy, Pontiac, and Paxton.

Oak Hill operates under Monroe County oversight. It delivers nurse hours per resident per day, that exceed the state average, and holds relatively strong ratings across health inspections, staffing, and quality—historically even reaching 5 stars.

Even so, Oak Hill has not been perfect: it has had deficiencies, including an infection control citation, and has been fined in the past. But crucially, because it is county-run, these issues are transparent, local stakeholders have recourse, and corrective action is under public oversight.

In contrast, Accolade's facilities consistently show repeated and serious deficiencies in infection control, lower staffing ratings, and substandard survey results in Illinois CMS / state data. When you aggregate those data across multiple locations, a pattern emerges of systemic quality issues.

If we transfer our county home to such an operator, we risk losing the safeguards that keep the quality at least within some acceptable bounds under local oversight. Oak Hill shows what county stewardship can achieve—neither perfect, but accountable and relatively strong. Let that be our benchmark when deciding the future of our county nursing home.

Thank you.

Kelly Schipkowski, RN

Oak Hill - Monroe County

- 4 star rating
- 1 federal fine of less than \$10,000, 9/2022
- 4 citations in past 3 years,
- 1 complaint in 3 years resulting in citation

Accolade - Savoy

- Records indicate took over operations in 6/2024
- 19 citations noted, State of Illinois average is 12.3, National Average is 9.5
- 46 complaints in 3 years resulting in citations
- 10 complaint inspections since taking over
- 1 star rating
- 1 federal fine since taking over operations in amount of \$37,557

Accolade East Peoria

- Records indicate took over operations in 2/2022 - facility is now closed *reported closed due to sale of property
- 4 citations
- 16 complaints in 3 years resulting in citation
- 3 federal fines during ownership
- **1 payment denial by medicare 10/2023**
- 1 star rating

Accolade of Danville

- Records indicate took over operations November 1, 2020
- **5 federal fines in the past 3 years
- Overall rating is at 2
- 19 citations noted, State of Illinois average is 12.3, National Average is 9.5
- 21 complaints in the past 3 years resulted in citations

Accolade Paxton on Pells

- Records indicate took over operations 10/2018
- 1 star rating
- 7 federal fines in the past 3 years
- 17 citations, State of Illinois average is 12.3, National Average is 9.5
- 12 complaints in 3 years resulting in citations

Accolade Pontiac

- Records indicated operating since 2017
- 3 star rating
- 1 federal fine in past 3 years of \$13,000
- 7 citations, State of Illinois average is 12.3, National Average is 9.5
- 3 complaints in 3 years resulting in citations

Accolade Peoria

- Records indicate took over operations in 2/2022 - facility is now closed *reported closed due to sale of property
- 3 star rating
- 8 citations, State of Illinois average is 12.3, National Average is 9.5
- 12 complaints in past 3 years resulting in citations

Accolade Paxton Senior Living

- Records indicate took over operations in 11/2017
- 4 star rating
- No federal fines or denials
- No health citations

Centers for Medicare & Medicaid Services. (n.d.). *Care Compare*. U.S. Department of Health and Human Services. Retrieved 10/2025

Further problems

4th Quarter Report October-December 2024

The Illinois Department of Public Health has initiated action, as indicated, against the following facilities which have been determined to be in violation of the Nursing Home Care Act, or has recommended decertification to the Director of the Department of Healthcare and Family Service, or the Secretary of the United States Department of Health and Human Services for violations in relation to patient care, pursuant to Titles XVIII and XIX of the Federal Social Security Act.

FACILITY NAME: Accolade HC of Paxton on Pells

FACILITY ADDRESS: 1001 East Pells Street

FACILITY CITY, STATE, ZIP: Paxton, IL 60957

DOCKET NUMBER: NH 24-S1183

LICENSEE INFO: Accolade Healthcare of the Heartland, LLC

LICENSEE ADDRESS: 1901 E. Golf Rd, Ste 950A

LICENSEE CITY, STATE, ZIP: Schaumburg, IL 60173

Survey Date – 10/10/2024

Type B violation of an occurrence for violating one or more of the following sections of the Code: 300.610a), 300.1210b), 300.1210c), and 300.1210d)6). The fine was doubled in this instance in accordance with 300.282i) and j) of the Code due to the violation of the sections of the Code with a high-risk designation: 300.1210b) and 300.1210d)6). A fine of \$2,200.00

FACILITY NAME: Accolade Healthcare of Danville

FACILITY ADDRESS: 801 North Logan Avenue
FACILITY CITY, STATE, ZIP: Danville, IL 61832

DOCKET NUMBER: NH 24-C0985

LICENSEE INFO: Accolade Healthcare of Danville, LLC
LICENSEE ADDRESS: 2501 Chatham Road, Ste R
LICENSEE CITY, STATE, ZIP: Springfield, IL 62704
Survey Date – 07/30/2024

Type A violation of an occurrence for violating one or more of the following sections of the Code: 300.610a), 300.690a), 300.1210b), 300.1210c), and 300.1210d)3). The fine was doubled in this instance in accordance with 300.282i) and j) of the Code due to the violation of the sections of the Code with a high-risk designation: 300.690 and 300.1210b). A fine of \$25,000.00

FACILITY NAME: Accolade Healthcare of Pontiac
FACILITY ADDRESS: 300 West Lowell
FACILITY CITY, STATE, ZIP: Pontiac, IL 61764

DOCKET NUMBER: NH 24-S1060

LICENSEE INFO: Accolade Healthcare of Pontiac, LLC
LICENSEE ADDRESS: 2501 Chatham Road, Ste R
LICENSEE CITY, STATE, ZIP: Springfield, IL 62704
Survey Date – 08/23/2024

Type B violation of an occurrence for violating one or more of the following sections of the Code: 300.610a), 300.1010h), 300.1210b), and 300.1210d)2). The fine was doubled in this instance in accordance with 300.282i) and j) of the Code due to the violation of the sections of the Code with a high-risk designation: 300.1210b). A fine of \$2,200.00

FACILITY NAME: Accolade Healthcare of Savoy
FACILITY ADDRESS: 302 Burwash Avenue
FACILITY CITY, STATE, ZIP: Savoy, IL 61874

DOCKET NUMBER: NH 24-C1170

LICENSEE INFO: Accolade Healthcare of Savoy, LLC
LICENSEE ADDRESS: 2501 Chatham Rd, Suite R
LICENSEE CITY, STATE, ZIP: Springfield, IL 62704
Survey Date – 10/10/2024

Type B violation of an occurrence for violating one or more of the following sections of the Code: 300.610a), 300.1210a), 300.1210b), and 300.1210d)3). The fine was doubled in this instance in

accordance with 300.282i) and j) of the Code due to the violation of the sections of the Code with a high-risk designation: 300.1210b). A fine of \$2,200.00

****regulatory "violation" or "type B violation" involving sections like 300.1210 suggests misconduct in areas of resident treatment, which may include abuse, neglect, or mistreatment. But a citation under that section doesn't automatically confirm a criminal finding of abuse—it means the facility failed to fully meet regulatory standards.**