

August 20, 2024

Subject: KSB Affiliation

I am writing this letter to share my support and to emphasize the significant impact KSB has provided and how the affiliation with OSF will enhance those resources in Dixon and surrounding communities. My name is Jim Weed and I am currently working as an HR Consultant for PNC Inc. I have managed HR functions at PNC for 40 years. PNC has been in business since 1979 and is a manufacturer located in Polo, IL with 180 employees.

PNC's relationship with KSB strengthened in 1994 as we were in search of a partner to address work-related injuries and the source of those injuries. As we worked with KSB's Executive and Medical team, we recognized their mission was aligned with ours.... centered around our people and our needs. With that in mind, together, a program was implemented that resulted in a significant reduction in work-related injuries within 24 months. As of today, that program is still in place and monitored two days per week by KSB Nursing Staff to maintain our gains.

From a personal standpoint, my family has experienced two serious medical issues that popped up unexpectedly. As we all know, those can be very emotional and trying times for families. When seeking help, KSB's staff reacted with the timeliness and concern that all families would hope for. As those both had positive results, we are forever thankful for the medical expertise and care that KSB provided at our local level. We are excited that OSF can bring additional resources and investment that will further enhance our healthcare experience in the future.

As an anchor in the community, KSB's presence has added to the attractive characteristics to welcome new residents, maintain relationships with current residents and offer resources to build upon Dixon's and surrounding communities' economic draw. OSF's investment in facilities, services and technology will build on that reputation of offering high quality healthcare in our thriving community.

In closing, we express our gratitude for KSB's partnership over the decades and look forward to our new relationship with OSF to offer the best healthcare experience whether it be at home or the workplace.

Sincerely

James R. Weed HR Consultant