

Dear State of Illinois Health Facility and Services Review Board,

Should the residents of DCRNC have to pay the price, for the oversights and failures, of the County Board, to follow policies that were set in place to protect the nursing home and these very residents?

Under the Code of Conduct, Billing and Coding Integrity on page 24 of the DCRNC Policies and Procedures Manual, it is stated:

- We will ensure billing and/or coding work is accurate, timely, and complies with 1) federal and state laws and regulations; 2) federal, state, and third-party payor requirements; 3) Nursing Home policies and procedures.
- We will promptly investigate and correct billing issues (including making any required repayments) if errors are discovered.

The County Board, cut key positions and would not allow hiring of staff in the business office at DCRNC, needed to ensure that correct billing practices could be maintained. Despite this, investigations were completed, in house, and billing errors discovered. These errors were corrected to the degree allowed by federal and state law and regulations in order to recover some revenue lost due to the errors.

Dekalb County has specific officials who oversee the financials of the county, yet these errors went unnoticed. County officials would never cut such key positions in any other county operation as they know a healthy business office and practices are vital to the survival of any business operation.

Please consider that the Dekalb County Board failed to follow policies and procedures set forth to ensure the financial integrity of DCRNC.

Again, should the residents of DCRNC have to pay the price, for these oversights and failures, of the County Board, to follow policies that were set in place to protect the nursing home and these very residents?

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A concerned Dekalb County Citizen fighting for the resident's rights