From: <u>judith fredericks</u>

To: <u>DPH.HFSRB.PublicHearings</u>

Subject: [External] Stop the closures at rockton mercy Date: Friday, January 28, 2022 9:42:48 AM

As a patient who lives near the Rockton campus of mercy, we need these services over here. All of them. The mercy on the opposite side of town has misdiagnosed me and sent me home with no answers which resulted in me having emergency discectomy because my discs were about to burst and was causing severe spinal cord compression. I was sent home as having a headache and med seeking when I had a real medical emergency. Not only that, that is a very far drive for surgical procedures, a drive that can cause death if the surgery is a medical emergency. Javon needs to stop being racist and wanting to slowly shut down the medical services provided to this community. Not everyone's work insurance covers the other 2 hospitals within town. It was already hard when he removed the walk in clinic from this side of town. Those docs cared where as the walk in on perryville does not treat you as urgent care. They also misdiagnose patients (I am one of them). Where the urgent care that was on rockton Ave was very caring and actually treated you when you were seen. I sat in the mercy on the other side of town last year (sent by walk in for appendicitis) and was left in the waiting room for 12 hours without being seen by anyone and yet was fraudulently charged. Never seen by nurse triage or doc, no tests ordered nothing. Eventually left and was sent by ambulance to another hospital. That new mercy is the one that needs to be shut down. As they do NOT properly treat patients who don't love near it. We need this hospital for all services that it previously had. He even stopped services that ONLy mercy provided and has the doctors for. No other hospital has these specialists. Which cause revenue and patient care to go to Chicago or Wisconsin. Javon needs to sell mercy to someone else as he is running this hospital to the ground. Majority of jobs in this area provide insurance that only .mercy is in network with. So we have no choice to go here. Cuz best believe if swedes was in network I would transfer all my care to them because they are local. I don't consider a 30 minute drive to a hospital as being local. I can drive to Beloit on less time from my house