



April 6, 2022

Via E-Mail

Ms. Debra Savage, Chairwoman, Illinois Health Facilities and Services Review Board
Members, Illinois Health Facilities and Services Review Board
525 W. Jefferson Street, 2nd floor
Springfield, IL 62761

Re: Letter of Support
Project 20-044 - Quincy Medical Group Hospital
Project 21-029 - Quincy Medical Group Birth Center

Dear Chairwoman Savage and Members of the Board:

As Chairman of the Board of Quincy Medical Group, I am especially proud of the high quality of care that our physicians and other providers deliver to our patients in the Tri-State area around Adams County. We are regarded as highly skilled and well-liked physicians, established providers of innovative care over the decades, trusted by our patients, and have a proven track record of managing care.

Our Press Ganey scores for 2021 bear this out. QMG achieved scores at the 95th percentile in the important metric of “Overall Assessment.” We also score in the 95th percentile for “Nursing” and “Access.” We were very close to the 95th percentile in “Care Provider” and “Likelihood to Recommend.” Our physician and provider satisfaction scores are off the charts.

These scores reflect what over 10,000 patients took the time to say by grading our performance last year, a valid representation of our patient satisfaction. These high scores reflect our professional culture, a culture that helps us retain and recruit physicians, nurses, technicians, and other providers so critical to our care delivery model. We recruit an average of 15 physicians each year to keep up with the growth of our multidisciplinary 85-year-old practice. Many of these physicians come from the most prestigious institutions in the country.

This is especially important because QMG is located in a Health Professional Shortage Area and Adams County has a medically underserved population of low-income individuals. QMG is viewed as a great place to work, and we are the fourth largest employer in Adams County. Our staff is committed to diversity and equity in healthcare. Last year alone, we provided approximately \$1.5 million in charity care.

We work very hard to earn and keep the trust of the communities we serve. We live, work, and raise our children in these communities. We are available at all hours, day and night. During the height of the pandemic, we deployed people at every level of our organization, running test sites, giving vaccines, volunteering our time, and serving on the Adams County Task Force.

Ms. Debra Savage, Chairwoman

April 6, 2022

Page 2 of 2

I proudly, but humbly, urge you to approve our projects to establish a small hospital and birth center to enable us to continue to extend our physician-based care in this region.

Sincerely,

A handwritten signature in black ink, appearing to read "T. Petty", with a long, sweeping horizontal flourish extending to the right.

Todd Petty, MD

Chair, Quincy Medical Group