

May 14, 2021

To Whom It May Concern:

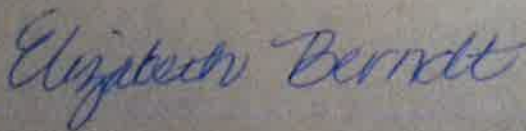
I would like to share my full support of a new out-patient surgery center to be built and run by Orthollinois. Based on my experience I feel this new facility would be a great asset to our community and provide access to a better surgical experience for all patients, including those who are insured by Medicaid like me.

I've had two opportunities to seek care at Orthollinois. In both cases I was treated with respect when I called and was able to get appointments with the physicians I needed quickly. I have had previous experience with a primary care doctor that would only allow appointments on Fridays or not at all because of my insurance. This was not the case at Orthollinois.

In early 2019 I was scheduled with Dr. Kazaglis about my knee pain, which was greatly limiting my activities. I needed a total knee replacement, which Dr. Kazaglis performed. I was treated with respect in all my encounters and was especially impressed by Dr. Kazaglis's physician assistant Sabrina, who was so caring and kind helping me through a reaction I experienced after surgery. Last year I was experiencing back problems and again easily secured an appointment with Dr. Faubel who also treated me with care in an impressive streamlined manner, and relieved my pain.

I believe surgery centers provide patients with an exceptional, faster, and more personalized experience and would value having this resource should I need care at Orthollinois in the future.

Sincerely,



Elizabeth Berndt
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