

May 24, 2021

Courtney Avery
Board Administrator
Illinois Health Facilities and Services Review Board
525 W. Jefferson Street, 2nd Floor
Springfield, Illinois 62761

RE: Letter of Support – OrthoIllinois Surgery Center in Elgin

Dear Ms. Avery:

I am writing this letter in support of Dr. Nicholas Brissey, DPM, OrthoIllinois, and their plans to build an ancillary surgery center in Elgin.

In the summer of 2019 I injured my foot, but it wasn't until I drove my grandmother in August for her appointment at OrthoIllinois in Algonquin that I sought medical treatment. After checking my Grandmother in for her appointment, I approached the registration desk and asked to use their walk-in service to have my foot examined.

My insurance is covered by IDPA, and OrthoIllinois accommodated me right away. I saw the walk-in physician who ultimately ordered an MRI scan to be done after examining me. I was given an MRI appointment within two days and following those results showing I had a heel fracture, was referred right away to Dr. Brissey.

From my early care on, beginning first with the conservative treatment of a walking boot, and followed by a cast, it was a joy to be under Dr. Brissey's care. I was always comfortable with him and he educated my on my injury and the care options. When conservative treatment had not resulted in the fracture healing by February, Dr. Brissey performed surgery to use two screws in my heel that would help allow the bone to heal. This surgery was performed in the hospital, but if I had had a choice, I would certainly have preferred to have had it done in a surgery center setting dedicated to injuries.

I am so grateful that my grandmother suggested I use the walk-in Injury Express service while she was in her own appointment. In all my encounters I was treated in a friendly and caring manner and would not hesitate to both recommend OrthoIllinois to others, or to use again myself if the need arose. Thank you for the opportunity of sharing my experience and I firmly believe OrthoIllinois' planned surgery center would further expand top quality and convenient care to all area residents.



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