

May 24th, 2021

Courtney Avery
Board Administrator
Illinois Health Facilities and Services Review Board
525 West Jefferson Street, Second Floor
Springfield, IL 62761

Dear Ms. Avery,
My daughter Sienna is a Cheerleader and a gymnast. When she first hurt her ankle, we went to an area Immediate Care. They recommended we follow up with OrthoIllinois, and I'm so glad that they did!

Sometimes on public aid, you get the runaround when trying to make an appointment. This was not an issue at OrthoIllinois. I got very lucky. While we did need a referral from our primary doctor's office, we were able to get an appointment for Sienna with Dr. Brissey in just a few days.

Dr. Brissey and his staff were very welcoming and understanding. While Sienna did need surgery for her injury, I couldn't be happier that we found Dr. Brissey and were able to get in right away! The whole experience was phenomenal. We tried to get most of her appointments over my lunch hour and each time Dr. Brissey and his staff were friendly and efficient.

Due to my insurance, Sienna's surgery needed to be done at a local hospital. While the staff did an outstanding job with Sienna and with calming my nerves we certainly would have considered having this surgery performed at an outpatient surgery center if it were an option.

I will always be grateful to Dr. Brissey and to OrthoIllinois for helping Sienna through her injury. I urge the Illinois Health Facilities and Services Review Board to approve their application so OrthoIllinois can continue to provide these services to our community.

Sincerely,

Sarah Carrigan

A handwritten signature in cursive script that reads "Sarah Carrigan". The signature is written in dark ink and is positioned below the typed name.