

June 3, 2021
Courtney Avery
Board Administrator
Illinois Health Facilities and Services Review Board
525 West Jefferson Street, Second Floor
Springfield, Illinois 62761

Re: Letter of Support- OrthoIllinois Surgery Center of Elgin, Project
#20-040

Dear Ms. Avery,

My name is Cynthia Piatek and my daughter Kylie is a former patient of Dr. Nicholas Brissey at OrthoIllinois. Kylie received care in March and May 2020, and I am so grateful that she was treated at OrthoIllinois.

Kylie is an active teenager and playing soccer is very important to her. In early 2020 she began complaining of pain in her left ankle. Kylie's freshman year of soccer would be starting soon, so I took her to the urgent care at Advocate Sherman's Medical Office in Algonquin where the doctor thought she had a sprained ankle. He referred her to another physician who conservatively ordered Kylie to wear a special boot to allow the sprain to heal while still allowing her to remain mobile. But her ankle pain did not get any better.

I then specifically sought out a foot and ankle specialist and a friend mentioned OrthoIllinois had one. Our insurance carrier is IPA Meridian Wellcare, and when I called to get an appointment with Dr. Brissey, Kylie was quickly given one within one to two days of my call. OrthoIllinois was responsive and I encountered no issues related to my insurance coverage.

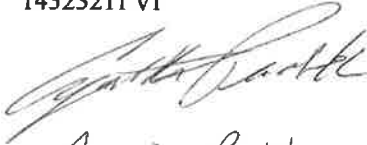
After an initial exam, Dr. Brissey ordered an MRI of Kylie's ankle and we learned she had both a stress fracture and an impingement in her left ankle joint. After carefully explaining the treatment options available, we together chose to have corrective surgery, which was scheduled within about 10 days. Unfortunately, the suspension of elective surgeries due to COVID 19 restrictions hit prior to Kylie's surgery date. Although she ultimately had to wait until mid-May before her surgery was allowed, the impact to Kylie's participation in soccer wasn't an issue as that season had been cancelled as well.

I don't know where we would be today with Kylie's ankle pain if she hadn't had the correct diagnosis and help from Dr. Brissey's OrthoIllinois team.

I will always be grateful to OrthoIllinois, and know that they will have many successful patient stories like this if they are given the chance to lead open their surgery center. I urge the Illinois Health Facilities and Services Review Board to approve their application so they can continue to improve their patient's lives.

Sincerely,

Cynthia Piatek
2265 Moser Lane
Algonquin, Illinois 60102
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Cynthia Piatek