



February 23, 2021

Courtney Avery, Board Administrator
Illinois Health Facilities and Services Review Board
525 West Jefferson Street, Second Floor
Springfield, Illinois 62761

Re: Letter of Support- OrthoIllinois Surgery Center of Elgin, Project #20-040

Dear Ms. Avery,

My name is Carol Friesen, and I serve as the Northern Region Chief Executive Officer for OSF HealthCare with responsibility for OSF Saint Anthony Medical Center in Rockford, IL. Please accept this letter in support of the OrthoIllinois Surgery Center of Elgin ambulatory surgical treatment center ("ASTC") project. We know the organization and physicians of OrthoIllinois very well, and count them as partners in our efforts to deliver high quality care to our patients in the Rockford region.

The OrthoIllinois physicians enjoy privileges at St. Anthony Medical Center, support our Level I Trauma Center, serve in several leadership positions, and treat OSF patients at the Rockford Orthopedic Surgery Center, which is a joint venture between OSF and physician investors affiliated with OrthoIllinois.

Since our joint venture ASTC opened, we have created an exceptional patient experience as measured by our stellar patient outcomes, top decile patient satisfaction, and <1% clinical complication rate. These results have been consistently stellar over the duration of the partnership. This demonstrates OrthoIllinois' commitment to appropriate patient selection, as well as the talent and experience of their surgeons and staff.

In addition, we enjoy collaborating with the robust physician complement and leadership team at OrthoIllinois. The practice is reflective of sub-specialty model of fellowship trained, board certified surgeons. The quality of their training and extensive experience provides our patients and community with a selection of surgeons to meet their specific orthopedic needs. The practice and ASTC are physician governed and led demonstrating their commitment to the highest standards of quality care. This governance model ensures the ASTC meets the IDPH's standards and accreditation requirements of Accreditation Association for Ambulatory Health Care (AAAHC).

We appreciate the value OrthoIllinois is planning to bring and demonstrate to the Elgin community and we support their application to do so. We ask that the Health Facilities and Services Review Board approve this project.

Sincerely,

A handwritten signature in black ink, appearing to read 'Carol A. Friesen'.

Carol A. Friesen
Chief Executive Officer, Northern Region
OSF HealthCare