



Mercy Hospital & Medical Center Discontinuation
Project No. 20-039
Public Hearing: 10/28/2020

**Diane Hargreaves, Chief Human Resources Officer, Mercy
Hospital & Medical Center**

My name is Diane Hargreaves and I am the Chief Human
Resources Officer for Mercy Hospital & Medical Center.

As Mercy's HR leader, I understand the impact this will
have on our colleagues and medical staff. Consistent with
our commitment to treating everyone with dignity and
respect, we are taking significant steps to ensure a fair
transition for our dedicated team and a smooth transition
for patients.

We sincerely hope to retain all of our staff including our clinicians and physicians until the date of closure. To assist in our transition to delivering outpatient care for our community, we have developed a thoughtful, comprehensive process to ensure we are supporting colleagues in every way possible, including a retention incentive for colleagues who remain with us until closure, employee assistance program for colleagues and immediate family members, the identification of other opportunities at other hospitals within Trinity Health, including Loyola University Medical Center, Gottlieb Memorial Hospital and MacNeal Hospital, as well as career transition services, severance pay and outplacement services for those who are unable to transition to a new role within the Trinity Health system.

While we know this change will create stress for our colleagues, we also know health care workers are needed across the spectrum. Our talented and compassionate staff will be extraordinarily competitive for all the open jobs within the health care market in our area.

At the end of the day, there simply is no path toward financial sustainability at Mercy Hospital and we must begin the work to transform health care in our communities. Our staff and patients are best served by an outpatient model that better meets the needs of all. I urge you to support Mercy's transformation plans.