

PO Box 1077
Effingham, IL 62401

August 27, 2020

Illinois Health Facilities and Services Review Board
525 W. Jefferson St., Second Floor
Springfield, IL 62761

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HEALTH FACILITIES &
SERVICES REVIEW BOARD

Dear Illinois Health Services and Planning Review Board members:

I am writing in support of the Sarah Bush Lincoln Bonutti Clinic project (Effingham Medical Office Building #20-030).

As a long-time business owner, I have learned that it is the little things that bring customers back. In restaurants, guests decide to turn into your property based on its appearance. They trust businesses that look welcoming. At McDonald's, we work hard to make sure the outsides of our buildings match the quality and service that is synonymous with the McDonald's brand.

I am excited about the proposed Sarah Bush Lincoln Bonutti Clinic. The clinic provides exceptional and cutting-edge care, and its building will project the same image. People who are not familiar with the community will be impressed with the finished clinic when they come for appointments, and that will reflect well on Effingham as a whole. I believe this rebuild will be a tool to attract other enterprises.

I support the Sarah Bush Lincoln Bonutti Clinic replacement project (Effingham Medical Office Building #20-030) and ask you to approve this Certificate of Need application.

Sincerely,



Laura Linders
Co-owner, McDonald's Restaurants