

SECTION IV. SAFETY NET IMPACT STATEMENT

SAFETY NET IMPACT STATEMENT that describes all of the following must be submitted for ALL PROJECTS TO DISCONTINUE A HEALTH CARE FACILITY OR CATEGORY OF SERVICE [20 ILCS 3960/5.4]:

1. The project's material impact, if any, on essential safety net services in the community, to the extent that it is feasible for an applicant to have such knowledge.

Trinity Medical Center believes that the abundant supply of long-term nursing care beds in Rock Island County, Illinois, Health Service Area 10 including Rock Island, Mercer and Henry Counties and Planning Area C-05 are sufficient to ensure that this project will not have a material impact on essential safety net services in the community. Additionally, in the Iowa Quad-Cities there are ten (10) long-term care facilities with a total of 1,090 beds.

2. The project's impact on the ability of another provider or health care system to cross-subsidize safety net services, if reasonably known to the applicant.

The discontinuation of 29 long-term nursing care beds at Trinity Medical Center in Rock Island will not materially impact the ability of other providers of health care systems to subsidize safety net services.

3. How the discontinuation of a facility or service might impact the remaining safety net providers in a given community, if reasonably known by the applicant.

We believe given the excess of beds in the area, other providers of long-term care will be positively impacted as the service will be less diluted.

Safety Net Impact Statements shall also include all of the following:

1. For the 3 fiscal years prior to the application, a certification describing the amount of charity care provided by the applicant. The amount calculated by hospital applicants shall be in accordance with the reporting requirements for charity care reporting in the Illinois Community Benefits Act. Non-hospital applicants shall report charity care, at cost, in accordance with an appropriate methodology specified by the Board.

See safety net chart below.

2. For the 3 fiscal years prior to the application, a certification of the amount of care provided to Medicaid patients. Hospital and non-hospital applicants shall provide Medicaid information in a manner consistent with the information reported each year to the Illinois Department of Public Health regarding "Inpatients and Outpatients Served by Payor Source" and "Inpatient and Outpatient Net Revenue by Payor Source" as required by the Board under Section 13 of this Act and published in the Annual Hospital Profile.

See safety net chart below.

3. Any information the applicant believes is directly relevant to safety net services, including information regarding teaching, research, and any other service.

Trinity Regional Health System has an established history of providing safety net services to its community. In 2017, Trinity provided more than \$37 Million in total community benefits including more than \$21 Million in charity care and uncompensated Medicaid. In all, 6% of Trinity Regional Health System's total expenses were for community benefit.

At Trinity our community involvement and mission are both priorities for the organization and its leadership team. This commitment served as the motivation behind the creation of our Mission Effectiveness Committee (MEC). The MEC brings together employees, senior members of the organization, and members of our Board of Directors to discuss the effectiveness with which

Trinity is serving its community. Trinity also has a senior leader devoted to community advocacy and community health initiatives.

In addition to the MEC, the efforts and dedication of Trinity's community health improvement team and volunteers have been vital in this effort. The team draws on multiple disciplines, and individuals across the organization have gone through great lengths to aid in this effort. Members ranging from the executive level, to parish nurses, clinicians and student volunteers have all been integral in staffing and contributing to community events and planning initiatives.

Trinity is also a founding member of the Quad City Health Initiative (QCHI), established as a joint effort between Trinity and Genesis Health System in 1999 after they agreed that the community needed a single organization fully dedicated to its health needs. Because of QCHI, entities throughout the Quad-City community with similar goals are able to work in conjunction with one another despite their organizational differences and geographic barriers to achieve the same overarching goal. The organization was founded on the core values of coordination, collaboration, and creativity, operating across two states and counties, as well as five urban cities. Rock Island County Health Department, Scott Community Health Department and Community Health Care, a federally qualified health center, are also members of QCHI.

In 2018, QCHI completed its most recent community needs assessment. The Trinity's Vice President of Patient and Community Advocacy and its Director of Community Engagement were on the steering committee. While there were many areas of opportunity identified in this study's findings, some of the most prevalent health issues in the community were identified as mental health, heart disease, and the accessibility of healthcare services in general. This aligns with what Trinity has been experiencing in terms of utilization of Emergency Department services, Cardiac and Mental Health services. It also confirms that Trinity has been focusing its efforts appropriately to be a safety net in the community.

Trinity developed a three year Community Health Improvement Plan (CHIP) to guide our organization in meeting these identified needs. The 2016-18 CHIP has five main areas of focus to include the following:

- *Diabetes, obesity, and promoting healthy living*
- *Heart Disease & Stroke*
- *Mental Health/Behavioral Health/Substance Abuse*
- *Cancer*
- *Access to healthcare services*

It is Trinity's goal is to bring awareness to these health risks, and provide education and services to the members of our community, with the end goal of delivering on our mission of "to improve the health of the people and the communities we serve".

In response, Trinity has actively participated in multiple community collaborations to address specific community health needs in the Quad-Cities and Western Illinois counties of Rock Island, Henry, Mercer, and Whiteside. While Trinity's Community Health Improvement Plan lays out specific strategies to meet our community health needs, the following examples demonstrate Trinity's commitment to filling healthcare gaps and providing much needed services to the residents of its service area and beyond.

Access

- *Trinity provides obstetrical (OB) and neonatal care at its Moline campus. Trinity has 18 dedicated obstetrical beds, an OB Emergency Department, and a level II NSCU with neonatologists and neonatology nurse practitioners on call 24/7. The NSCU offers 11 rooms with the most technologically advanced equipment. Larger rooms also are available to accommodate twins and triplets. Trinity has a transfer agreement with OSF Healthcare/Children's Hospital of Illinois for more advanced neonatal care needs.*
- *Expand provider access and availability of care within the community through patient and community enrollment in health insurance plans offered through the Healthcare Exchange*

Marketplace and expanded Medicaid programs. Trinity employs certified application counselors (CACs) who participate in community events to educate about health care insurance options available through the Exchange and schedule appointments for confidential enrollment.

- *Trinity provides financial support for School Health Link by employing one of its health care providers. School Health Link provides year-round health care and disease prevention for school-aged children and adolescents. School Health Link collaborates with local school districts and the Rock Island County Health Department with a program goal of decreasing school absenteeism and keeping children well by preventing health risk through education. All health care services are billed on a sliding fee scale based on total household income and size.*
- *Trinity's affiliated physician clinic network, UnityPoint Clinic, has two express care clinics in Rock Island County with extended hours on evenings and weekends. The clinics provide walk-in appointments when a patient's primary care physician is not available or for community members who do not have a physician. Express care clinics are visited often by pediatric patients and families when in need of care for minor injuries and common illnesses that are not life-threatening.*
- *Trinity has 47 nurses in its Parish Nursing program which reaches a number of individuals in churches and other community forums. They participate in health fairs, provide health education and assist with disease prevention programming.*
- *Expanded consumer access to specialty medicine, behavioral health and primary care through use of telemedicine.*

Trauma Services

Trinity Rock Island is a Level II trauma center for Region 2 in the State of Illinois, as well as a designated Emergency Department Approved for Pediatrics (EDAP). At Trinity, patients seeking emergency care are treated by board certified emergency physicians who believe quality emergency care is a fundamental right and that unobstructed access to emergency services should be available to all patients who perceive the need for emergency services.

At Trinity Rock Island, the Emergency Department's payer mix is comprised of 33% Medicare, 36% Medicaid, 6% self-pay and just 25% commercially insured. With 33% of Rock Island County residents living in poverty, Trinity's Emergency Department acts as the safety net that its residents need. Emergency departments are often used by the uninsured or underinsured as an access point for primary care, minor injuries and low acuity illnesses such as ear aches, colds and sore throats.

Mental Health

Robert Young Center for Community Mental Health, a subsidiary of Trinity Regional Health System, provides a full continuum of behavioral health services for the greater Quad-Cities region and specifically for the catchment area of Rock Island and Mercer Counties in Illinois. The service continuum includes the Access Center which serves as a central intake site for behavioral health services. The Access Center also provides a 24/7 psychiatric crisis response system that functions as the primary provider of psychiatric crisis service in the Illinois Quad Cities and Eastern Iowa including regional coverage for area hospital emergency departments through the use of telepsychiatry.

The continuum also includes a full range of outpatient behavioral health services for mental health and substance abuse for adult and children. Outpatient behavioral health services are also integrated into primary care practices including the local Federally Qualified Health Center. Behavioral health assessments are available in 19 area schools and Arrowhead Ranch, a residential treatment facility serving at-risk youth aged 12-21 through the use of telemedicine. Additionally, Robert Young Center provides inpatient behavioral health services with 54 licensed beds serving adults, adolescents and children on the Trinity Rock Island campus. Trinity has six designated pediatric inpatient beds for acute mental illness. In response to the need for more pediatric inpatient beds for behavioral health, Trinity recently added a swing door in its behavioral health unit that would allow for an additional eight beds to accommodate children and adolescents. Nearly two thirds of these patients are on Medicaid.

Health Outreach and Wellness

In addition to providing free or subsidized care in accordance with Trinity's financial assistance policy, the hospital also offers programs and services that respond to the community's unique healthcare needs. Trinity sponsors outreach efforts including health and disease prevention programs such as health fairs, risk assessments, and free or low-cost screenings. Trinity also provides corporate sponsorships to many health-related events to raise awareness and funds. For instance, Trinity provided more than \$327,000 in sponsorships in 2018 to benefit non-profit organizations and other community programs and events. Many of these sponsorships directly benefited children and families including:

- March of Dimes
- Boys and Girls Club
- Family Resources
- Child Abuse Council
- Big Brothers Big Sisters
- Gilda's Club
- Make a Wish of Illinois
- Junior Achievement
- YMCA
- United Way
- Children's Therapy Center
- Skip-A-Long Child Development Center
- Girl Scouts & Boy Scouts

Safety Net Information

The following safety net information reflects Trinity Regional Health System which includes its two hospitals in Illinois (Trinity Rock Island and Trinity Moline) and two hospitals in eastern Iowa. By the notarized signatures on the Certification pages of this application the authorized representatives of Trinity Medical Center, Trinity Regional Health System and Iowa Health System hereby provide the following safety net information which is true and accurate.

Safety Net Information per PA 96-0031			
CHARITY CARE			
Charity (# of patients)	2016	2017	2018
Inpatient	1,674	2,244	1,758
Outpatient	12,324	14,484	15,472
Total	13,998	16,728	17,230
Charity (cost In dollars)			
Inpatient	\$407,000	\$464,000	\$404,000
Outpatient	\$3,000,000	\$2,992,000	\$3,552,000
Total	\$3,407,000	\$3,456,000	\$3,956,000
MEDICAID			
Medicaid (# of patients)	2016	2017	2018
Inpatient	5,412	4,993	4,866
Outpatient	71,360	79,640	85,323
Total	76,772	84,633	90,189
Medicaid (revenue)			
Inpatient	\$21,874,000	\$21,463,000	\$22,292,000
Outpatient	\$59,985,000	\$67,110,000	\$93,764,000
Total	\$81,859,000	\$88,573,000	\$116,056,000

SECTION V. CHARITY CARE INFORMATION

1. All applicants and co-applicants shall indicate the amount of charity care for the latest three audited fiscal years, the cost of charity care and the ratio of that charity care cost to net patient revenue.

Please note that chart reflects charity care provided by Trinity Regional Health System combined facilities in Illinois (Trinity Rock Island and Trinity Moline) and its two facilities in eastern Iowa. Charity care for co-applicant Iowa Health System, which would necessarily include facilities outside the state of Illinois that are neither involved in nor relevant to this project. Please see an attached copy of the combined applicants' financial assistance policy.

TRINITY REGIONAL HEALTH SYSTEM CHARITY CARE			
	2016	2017	2018
Net Patient Revenue	\$549,168,000	\$565,897,000	\$573,711,000
Amount of Charity Care (charges)	\$11,579,000	\$14,147,000	\$14,620,000
Cost of Charity Care	\$3,407,000	\$3,456,000	\$3,956,000

2. If the applicant owns or operates one or more facilities, the reporting shall be for each individual facility located in Illinois. If charity care costs are reported on a consolidated basis, the applicant shall provide documentation as to the cost of charity care; the ratio of that charity care to the net patient revenue for the consolidated financial statement; the allocation of charity care costs; and the ratio of charity care cost to net patient revenue for the facility under review.

See charts below. Please note these charts reflects charity care provided by Trinity Medical Center's two facilities in Illinois (Trinity Rock Island and Trinity Moline) and not co-applicants Trinity Regional Health System nor Iowa Health System, which would necessarily include facilities outside the state of Illinois that are neither involved in nor relevant to this project.

TRINITY ROCK ISLAND CHARITY CARE			
	2016	2017	2018
Net Patient Revenue	\$212,739,000	\$262,903,000	\$251,170,000
Amount of Charity Care (charges)	\$4,408,000	\$5,046,000	\$5,265,000
Cost of Charity Care	\$1,137,000	\$1,341,000	\$1,406,000

TRINITY MOLINE CHARITY CARE			
	2016	2017	2018
Net Patient Revenue	\$99,538,000	\$73,505,000	\$72,788,000
Amount of Charity Care (charges)	\$2,551,000	\$3,011,000	\$2,862,000
Cost of Charity Care	\$885,000	\$864,000	\$825,000

3. If the applicant is not an existing facility, it shall submit the facility's projected patient mix by payer source, anticipated charity care expense and projected ratio of charity care to net patient revenue by the end of its second year of operation.

Not applicable.

Charity care" means care provided by a health care facility for which the provider does not expect to receive payment from the patient or a third party payer (20 ILCS 3960/3). Charity Care must be provided at cost.