



17-058

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**HEALTH FACILITIES &
SERVICES REVIEW BOARD**

February 5, 2018

Ms. Courtney Avery, Administrator
Illinois Health Facilities and Services Review Board
Illinois Department of Public Health
525 West Jefferson Street, Second Floor
Springfield, Illinois 62761

Dear Ms. Avery:

I am a current patient of Midwest Physician Alliance. I receive heart care from Dr. Robert Iaffaldano at the Merrionette Park office in Merrionette Park, Illinois. Dr. Iaffaldano and his staff always provide me with compassionate, individualized heart care.

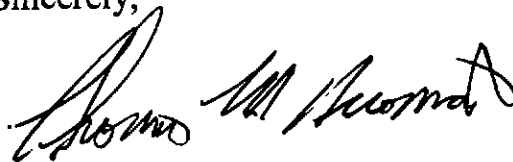
I am writing this letter to express my support for the certificate of need application submitted by Premier Cardiac Surgery Center. I support this project because for the last 19 years Dr. Iaffaldano and his staff have managed my heart disease with; prior surgery, maintenance, and bi-yearly visits to monitor my health and well-being. They have done this with on time services and rapid on time return phone calls. For example, prior to heart bypass surgery, the amount of information Dr. Iaffaldano shared with me about how the procedure would take place and what was being done, set a very high comfort level with me. Furthermore, I later found that information to be very accurate, which gave me much needed confidence during my recovery. Since that procedure years ago I have had dozens of other Dr. visits with Dr. Iaffaldano and one other major procedure. His professionalism and expertise have always been exemplary. I trust Dr. Iaffaldano with the most serious issue of my life and I will continue to do so as long as he is practicing. Finally, it should be added that the staff is also superlative. I have seen almost no turnover of employees in all the years I have been going to this office. As a business owner that tells me the staff is treated well and this is a good place to work. All of these factors make my

visit to a heart doctor go from something normally feared, to an experience where I am less stressed and much more relaxed.

On a final note I would like to add how refreshing the treatment I get with Dr. Iaffaldano and his staff is compared to when I have medical issues at other facilities. Since heart surgery I have had many other hospital stays for various other non-cardiac related conditions. I have noticed in general doctor and nurse care is not as welcoming or attentive as the care I receive under Dr. Iaffaldano and his team.

I respectfully ask the members of the Illinois Health Facilities and Services Review Board to support this CON application. I believe the project will be beneficial to me and the surrounding communities. Thank you, in advance, for your consideration.

Sincerely,

A handwritten signature in cursive script, appearing to read "Thomas M. Accomando". The signature is written in black ink and is positioned below the word "Sincerely,".

Thomas M. Accomando