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HAND DELIVERED

December 19, 2017

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DEC 19 2017

Ms. Courtney Avery, Administrator
Illinois Health Facilities and Services Review Board
525 West Jefferson Street, Second Floor
Springfield, Illinois 62761

HEALTH FACILITIES &
SERVICES REVIEW BOARD

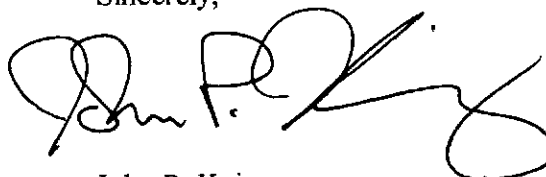
**Re: Project No. 17-048, Lake Behavioral
Hospital**

Dear Ms. Avery:

Please accept the enclosed support letter from Judith M. Philipp for the above referenced project.

If you have any questions, please don't hesitate to contact me.

Sincerely,



John P. Kniery
Health Care Consultant

JPK/kah

ENCLOSURE(s)



December 10, 197

Courtney Avery, Administrator
Illinois Health Facilities and Services Review Board
525 West Jefferson Street
Springfield, Illinois 62761

RE: Certificate of Need Application for Vista Medical Center West

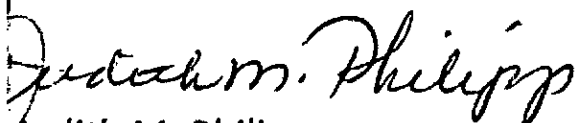
Dear Ms. Avery,

There is a critical need for more psychiatric services in Lake County and I support the application to expand the psychiatric services at Vista Medical Center West.

Six years ago my family suffered a terrible experience at Vista West. On a holiday Memorial Day weekend my daughter was transferred to Vista West from Lake Forest Hospital where she was to supposedly receive additional treatment for inpatient emergency psychiatric care concerns, the only available facility in the county. When we entered the hospital to locate our daughter upon her arrival by ambulance there was no one in the entry to tell us on what floor we could find her. In fact, there was no one in the halls anywhere. For two or three days our daughter was subjected to very little care at all. In the process of detox all of her medications were removed at once. There were no doctors on call, as all were on holiday. Therefore there was no monitoring of her withdrawal symptoms. This was a very dangerous situation which could have caused her her life. After these two days we hurriedly packed her up and left for home where humane care was offered her in a now available and reputable institution in Arlington Heights.

Thank you for hearing our story and approving this publication. It is crucial to the health of our community.

Sincerely,



Judith M. Philipp

Member and former Administrative Secretary

Grace United Methodist Church

244 E. Center Ave., Lake Bluff, Illinois 60044