

December 15, 2017

Kathryn Olson
Chair

525 W. Jefferson St., 2nd Floor
Springfield, IL. 62761

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DEC 20 2017

HEALTH FACILITIES &
SERVICES REVIEW BOARD

Re: #17-024 Fresenius Kidney Care Springfield
East

Kathryn Olson,

My name is Dena Bell. I am writing on behalf of my family in support of the Fresenius Kidney Care Springfield East Clinic.

I assist my father Carl Bell with home dialysis. I was trained through Fresenius Kidney Care Springfield Centre West facility. Where my father receives excellent care and where I received exceptional training making it possible to have a successful treatment plan.

He has been on hemodialysis at my home for 6 months. Prior to his home treatment he was a patient of DaVita. Which was an awful experience. He started with Clinic treatment then we switched

to-home then we had to go back to Clinic due to the vague training we received through DaVita. There was rarely any support for home treatment through the facility . He spent most of his days sick and was in and out of the hospital on a regular basis. He began with clinic peritoneal treatments at the DaVita clinic , then home which was unsuccessful, then back to Davita in clinic hemodialysis. I feel the quality of DaVita patient care is poor. And we had been assigned to 2 different ones.

If there ever comes a time my father has to do clinic for some reason or another or if he has to go back to clinic on a regular basis: I would hope that he did not have to go to DaVita.

Another Fresenius facility is greatly needed in the Springfield area. Wish they were able to build several. Anyone on dialysis deserves the quality care they provide.

Thank you for your time and consideration.

A handwritten signature in black ink, reading "Dena Bell". The script is cursive and fluid, with the first name "Dena" and last name "Bell" clearly distinguishable.

Dena Bell

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HEALTH FACILITIES &
SERVICES REVIEW BOARD

Kathryn Olson
Illinois Health Facilities and Services Review Board
525 W. Jefferson St., 2nd Floor
Springfield, Il. 62761

Re: #17-024 Fresenius Kidney Care Springfield
East

Dear Ms. Olson,

I am writing on behalf of supporting another
Fresenius Clinic in Springfield.

I am a home hemodialysis patient of the Centre
West Fresenius Kidney Care Clinic in Springfield. I
cant say enough about the exceptional care I
recieve. Fresenius has gone beyond the normal
health care practices.

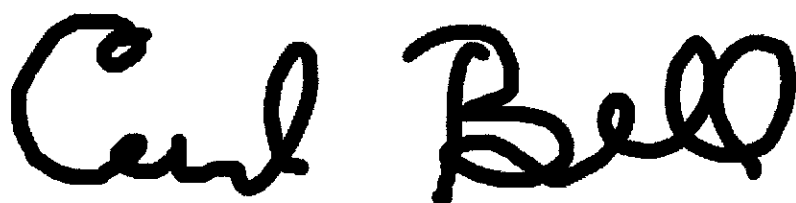
I was diagnosed with stage 5 renal failure a year
and a half ago. I was assigned to Davita for
dialysis. After a year of constant difficulties,
several ER visits, and depressing poor quality of
my life I was considering giving up.

It was then I was introduced to Fresenius and it changed my life. A complete turn around from Davita.

That is why I am so concerned about the new Fresenius Clinic. There may come a situation where I have to do treatment in clinic or even the possibility of having to go back to doing clinic treatments all together. The Centre West clinic is full and I am sure there is a waiting list. Which leads me back to a facility that I was very disappointed with. I am not comfortable with going back to Davita and honestly probably wouldn't. I should be able to choose from more than one company for my kidney care.

I ask the board to please allow another incredible Fresenius Clinic in Springfield. It is greatly needed.

Thank you for your time and consideration.

A handwritten signature in black ink that reads "Carl Bell". The letters are cursive and fluid, with the first name "Carl" and last name "Bell" written in a single continuous stroke.

Carl Bell