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September 23, 2011

Mr. Dale Galassie Chair Health Facilities and Services Review Board 525 W. Jefferson Street, 2<sup>nd</sup> Floor Springfield, Illinois 62761 RECEIVED

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HEALTH FACILITIES & SERVICES REVIEW BOARD

RE: Letter of Support for Palos Hills Surgery Center, LLC

Dear Mr. Galassie:

Please be advised that I strongly support the proposed establishment of Palos Hills Surgery Center, LLC. As a case manager working with workers' compensation insurance companies, it is my duty to coordinate services for medical care for injured workers in the greater Metropolitan Chicago area. In my personal opinion, Dr. Gary Kronen provides the absolute best care for my patients with injuries to the hand, elbow and shoulder. It is with confidence that I send my most serious and complicated cases, such as burn victims and patients with delayed unions, to Dr. Kronen.

The promise of Palos Hills Surgery Center, LLC in providing specialized care at a central location is very exciting for me. It is often difficult to coordinate care in the Chicago Metro area for injured workers. By centralizing services at one location, Palos Hills Surgery Center, LLC will reduce administrative headaches and burdens that lead to inefficient and costly care. The location itself will also provide a very convenient location for my patients that will reduce the need for them to travel across the city of Chicago to receive various services from multiple providers. This is particularly important for the injured workers I work with to eliminate obstacles to coordinating care with multiple providers. It is with great anticipation that Palos Hills Surgery Center, LLC will provide my patients with the extraordinary care I've come to expect from Dr. Kronen. I anticipate sending several of my patients to this surgery center in the future.

Palos Hills Surgery Center, LLC will be a wonderful addition in this area and I whole-heartedly support its application for a certificate of need.

Sincerely,

Christine E. Guerrero, R.N., BSN, CCM

President

CEG