

## Constantino, Mike

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**From:** Moon, Shawn K [skmoon@uhl.com]  
**Sent:** Friday, June 10, 2011 2:50 PM  
**To:** Constantino, Mike; Roate, George  
**Subject:** U.S. Renal Care Bolingbrook Dialysis - Support Letter  
**Attachments:** Support Letter - Bolingbrook.pdf

Good Afternoon Mike,

Please find the attached PDF copy of a letter written in support of the U.S. Renal Care Bolingbrook Dialysis certificate of need application, project number 11-025.

Please feel free to contact me with any questions or comments.

Thanks,

Shawn

**Shawn Kenneth Moon**

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**June 1, 2011**

Mr. Dale Galassie  
Illinois Health Facilities & Services Review Board  
525 W. Jefferson St., 2<sup>nd</sup> Floor  
Springfield, IL 62761

Re: U.S. Renal Care Bolingbrook Dialysis: Application Number: 11-025

Dear Mr. Galassie:

My name is Cartrell Collins and I am a dialysis patient writing in support of the proposed U.S. Renal Care dialysis facility to be built in Bolingbrook, Illinois. As a dialysis patient at Fresenius Medical Care - Willowbrook, I experienced significant pressure from this dialysis provider to seek treatment only from their facility. Upon my onset of end stage renal disease, I was treated at Fresenius Medical Care - Willowbrook for two weeks before pursuing home peritoneal dialysis as my preferred method of treatment. For approximately six weeks, I obtained my treatment through home peritoneal dialysis. Due to peritoneal catheter related problems, however, I was forced to seek hemodialysis treatment at Fresenius Medical Care - Willowbrook while my catheter problems were resolved.

During my treatment at Fresenius Medical Care - Willowbrook, the staff of facility, including the nurse manager, social worker and other personnel, exerted significant pressure on me to discontinue peritoneal dialysis and seek ongoing hemodialysis treatment at the Fresenius Medical Care - Willowbrook facility. One aspect of their pressure that is significantly distressing was their disparagement of my current treating physician despite our positive relationship. Their pressure and inappropriate commentary negatively impacted my experience at this location and influenced me to seek dialysis treatment at another dialysis provider. Unfortunately, the majority of dialysis providers in my area are Fresenius-owned and, as a result, I was forced to continue my treatment at the Fresenius Medical Care - Willowbrook facility due to lack of dialysis treatment options.

I believe that a U.S. Renal Care dialysis provider would not pressure me to remain on hemodialysis treatment at their facility and would allow me the option to seek my preferred form of treatment. Therefore, I strongly support the establishment of a U.S. Renal Care location to be built in Bolingbrook as U.S. Renal Care is known for providing high quality of care for patients with chronic and acute renal disease and also provides

patients with a choice of a full range of quality care, including in-center or at-home hemodialysis and peritoneal dialysis services. I believe that the establishment of a U.S. Renal Care facility would result in a significant improvement in my quality of care and the quality of care of many others in similar situations to my own.

I support the approval of a U.S. Renal location to be built in Bolingbrook and urge the Illinois Health Facilities & Services Review Board to approve this application

Sincerely,

A handwritten signature in cursive script, appearing to read "Cartrell Collins", written over a horizontal dashed line.

Mr. Cartrell Collins  
133 Carriage Way Dr.  
Burr Ridge, IL 60527