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JUN 0 3 2011

HEALTH FACILITIES & SERVICES REVIEW BOARD

Illinois Health Facilities and Services Review Board 525 West Jefferson Street, Second Floor Springfield, Illinois 6276

To whom it may concern,

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Transitional Care Management (TCM) proposes a highly innovative model of care that combines the best clinical, rehabilitative and hospitality services in a spa-like setting. TCM will offer a new path to wellness for patients who are bridging the distance between hospital and home.

Redefining the Healthcare Continuum

Operating sub acute care in a hospital setting is a costly proposition that is also typically a less desirable setting for patients who are recovering from illness or injury. In fact, in Arlington Heights, the local hospital does not offer these services. As a result, the only local option for sub acute care is a traditional nursing home, which, with its inherent institutional nature and primarily long-term patient population, is not necessarily the ideal setting for many patients who are on the road to recovery.

Lowering Costs

Transitional Care provides the opportunity to care for patients in a non-institutional setting earlier in the rehabilitation process thereby reducing length of stay in the hospital where costs are higher.

Additionally, due to the specialized nature of the services provided, Transitional Care affords patients the opportunity to regain maximum capacity more quickly adding more long-term cost savings.

Specialized Care

With stand-alone transitional care, practitioners focus exclusively on restoring function lost through injury, surgery or disease with the goal of helping patients reduce pain, hasten recovery and increase performance. This specialized focus is not as predominant in generalist settings that offer a variety of care levels and support multiple care goals.

Higher Staffing Ratios

Transitional Care of Arlington Heights intends to run a nurse-to-resident ratio that is double the industry average, and with a substantially greater proportion of RNs to LPNs than is typically seen.

Evidenced-based Design

Evidence shows that environment plays a significant role in patient experience and outcomes. Healing design, like that which TCM proposes, can improve a patient's outlook on care, increase patient satisfaction and ultimately help support a client's journey toward recovery.



By providing an alternative to institutional care, TCM is redefining the healthcare continuum and offering cost effective, specialized care in a manner that is more appealing to today's consumer. This is a trend that is happening across the country, and I believe it is an innovation whose time has come for Arlington Heights. That is why I support Transitional Care Management's Arlington Heights project.

Marla Lene, May 20, 2011

Sincerely,

Maria B. Levie

President

ELLEN J. MASURET

1110 Manchester Road

Wheaton, Illinois 60187

Home (630) 752-4262

emasuret@hotmail.com

Mobile (312) 215-5802

May 15, 2011

Illinois Health Facilities and Services Review Board 525 West Jefferson Street, Second Floor Springfield, Illinois 6276

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Sincerely,

Ellen Masuret

Nancy Siegel Senior Living Experts 2736 N. Wolcott Chicago, IL 60614

Senior Living Experts

May 31, 2011

To whom it may concern,

Transitional Care Management (TCM) proposes a highly innovative model of care that combines the best clinical, rehabilitative and hospitality services in a hotel/spa-like setting. TCM offers a new path to wellness for patients who are bridging the distance between hospital and home. I support the Transitional Care of Arlington Heights project for these reasons:

A Defined Need

According to the most recent Long-term Care Bed Inventory Report, there is a defined need for 891 beds of this kind in the 7A planning area. This report is further supported by documented occupancy reports from the area's quality provider that shows occupancy in excess of 95%.

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Regards,

Nancy Siegel

Harry Syelis

Advisor, Senior Living Experts

312-590-3609



□ Lifecare GUARDIANSHIP
□ Lifecare HOME SOLUTIONS

8330 S. Madison St., Suite 90 Burr Ridge, IL 60527 ph 630.953.2154 fx 630.953.2155 www.lcius.com

Illinois Health Facilities and Services Review Board 525 West Jefferson Street, Second Floor Springfield, Illinois 6276

To whom it may concern,

Transitional Care Management (TCM) proposes a highly innovative model of care that combines the clinical, rehabilitative and hospitality services in a spa-like setting. TCM will offer a new path to wellness for patients who are bridging the distance between hospital and home. It is clear that operating sub acute care in a hospital setting is a costly proposition that is also typically a less desirable setting for patients who are recovering from illness or injury. The hospitals' traditionally have not been designed with a customer service orientation and clients see long wait times, poor noise control, shared rooms with other clients frequently undergoing procedures and events that are interruptive of restful recovery. In fact, in Arlington Heights, the local hospital does not offer these services. As a result, the only local option for sub acute care is a traditional nursing home, which, with its inherent institutional nature and primarily long-term patient population, is not necessarily the ideal setting for many patients who are on the road to recovery. It has been found that clients recover faster and more completely in the home setting. The home-like setting should accelerate the healing process by moving away from an institutional model.

Long term care facilities made a similar leap when they introduced the concept of assisted living – providing care in a hospitable setting rather than the traditional nursing home institutional environment. Over time this has become a positive care alternative to our aging population which has improved the quality of life for our aging population while reducing the cost. The groundwork for offering successful, innovative, alternatives has already been broken.

Transitional Care provides the opportunity to care for patients in a non-institutional setting earlier in the rehabilitation process thereby reducing length of stay in the hospital where costs are higher. Additionally, due to the specialized nature of the services provided, Transitional Care affords patients the opportunity to regain maximum capacity more quickly adding more long-term cost savings. This results in reduced expenditures of the health care dollar as well as getting people back to work sooner.

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Sincerely, Shay Jacobson

Digitally signed by Shay Jacobson
DN: cn=Shay Jacobson, o=LCl,
Ou=Corporate,
email=sjacboson@lcius.com, c=US
Date: 2011.05.26 09:13:45 -05'00'

Shay Jacobson RN, MA

President



Illinois Health Facilities and Services Review Board 525 West Jefferson Street, Second Floor Springfield, Illinois 6276

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Sincerely,

Title

Address (unless provided on letterhead)

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Sincerely,

Novem Halanten M.D. Novem Galanter NCH Medical Horps 1051 W. Rand Kood, Orlington Heights, all.

847-342-8220

Debra D. Feldman & Associates, Ltd.

Care Management For The Elderly And Their Families

113 McHenry Road PMB 101 Buffalo Grove, IL 60089 Tel: (847) 913-1700 Fax: (847) 883-8632

May 31, 2011

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DEBRA D. FELDMAN, MSW, LCSW, CMC

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Sheen Speak A

Sincerely,

Name Sharon Spiwak

Title RN

Address (unless provided on letterhead)

232 Stanton C+ W

Buffa to Grove II 60089

May 26, 2011

Illinois Health Facilities and Services Review Board 525 West Jefferson Street, Second Floor Springfield, Illinois 62761

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Page 1 of 2

6400 Shafer Court, Suite 700 • Rosemont, IL 60018 Tel: 877.692.1701 • Fax: 847.692.1001 • www.seasons.org



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Sincerely,

HOSPICE &

≱arl Brodarick

Chief Marketing Officer

I am in favor of Transitional Care Management's Center because it will offer:

- a welcome, innovative alternative to institutional, rehabilitative care.
- a non-denominational care alternative.
- a dedicated focus on post-hospitalization rehabilitation that is missing in other settings.
- higher nurse staffing ratios that translate to better response times, higher patient satisfaction and better overall care.
- taxes that further support our community.
- care for all residents including Medicaid recipients.
- coordination with area physicians and hospitals to offer top quality rehabilitative care.

In addition, although there are other fine facilities in the market, none are specifically built for a short-term stay population. Transitional Care will offer:

- Primarily private rooms with private baths
- Home-like furnishings
- Optional patios
- Comfortable accommodations for guests
- Dining options
- Thoughtful conveniences to minimize disruption and offer privacy
- Gracious hospitality and
- Signature, spa-like amenities

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Detty aldrin #203 975 MARTHA St EGD II/60007

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Laura Walther
506 Exmoor Rd.
Elk Birove Village. 12 60007

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VIRGINIA SUGOITAN 2 THISTZE OT STREAMWOOD, 16 60107

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7m 2. min 975 MARTHAST #305 EGU III 60007

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Lan Ardener 975 MARTHA #245 EGV III 60007

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Pena Meropules
975 MADTHA #208
E60 III 60007

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Charlotte Hallmann 207 975 MARTHAST #207 EGU III 60007

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Karyl Buszell

975 MARTHA St #227

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Statt/Placersoner 356 KNOLLWOOD (T PALATINE, IL GOOGT

Illinois Health Facilities and Services Review Board 525 West Jefferson Street, Second Floor Springfield, Illinois 62761

To whom it may concern,

As a physician, I am intrigued by Transitional Care Management highly innovative model that offers specialized care, proven critical pathways for common DRGs, high staffing ratios, design that is conducive to healing and enhanced patient outcomes.

Redefining the Healthcare Continuum

Often the only local option for sub acute care is a nursing home, which, with its inherent institutional nature and primarily in-patient population, is not necessarily the ideal setting for many patients_who_are_on the road to recovery. Transitional Care will offer_consumers_choice.

Specialized Care

With stand-alone, transitional care, practitioners focus exclusively on restoring function lost through injury, surgery or disease with the goal of helping patients reduce pain, hasten recovery and increase performance by working with ancillary experts and following their physicians' treatment plans. This specialized focus and adherence to special protocols can lead to shorter length of stays and better outcomes.

Higher Staffing Ratios

Transitional Care intends to run a nurse-to-resident ratio that is double the industry average, and with a substantially greater proportion of RNs to LPNs than is typically seen. Higher staffing ratios like those proposed by Transitional Care translate to better patient response times, enhanced communication with patients, families and physicians, higher satisfaction and better outcomes.

Evidenced-based Design

Dr Joh Redhs 356 Knollward of Polotin, Jel 60067

Evidence shows that environment plays a significant role in patient experience and outcomes. Healing design, like that which Transitional Care proposes, can improve a patient's outlook, increase satisfaction and ultimately help support a patient's recovery.

By providing an alternative to institutional care, Transitional Care is redefining the healthcare continuum and offering cost effective, specialized care in a manner that is more appealing to today's consumer. This is a trend that is happening across the country, and I believe it is an innovation whose time has come for Illinois. That is why I support Transitional Care Management's Arlington Heights project.

Sincerely,

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Larraine Francione 915 Warthoutt. - 223 Elle Grove Village, Il

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Megan Rich

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1522 Calypone St 26V II 60007

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49 S. Evern word Am Palatine, IL

Andrea Rothonberg Palatine, IL, 60074

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Phillip Rothenberg

Morton Grove, IC. 60053

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Jason Rothenberg 418 Robinhood drive Streamwood IL, 60107

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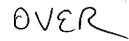
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Jay Chennedy 1521 E. Miner St. Anungton Hts., IL 60004

Illinois Health Facilities and Services Review Board 525 West Jefferson Street, Second Floor Springfield, Illinois 62761

To whom it may concern,

As a physician, I am intrigued by Transitional Care Management highly innovative model that offers specialized care, proven critical pathways for common DRGs, high staffing ratios, design that is conducive to healing and enhanced patient outcomes.

Redefining the Healthcare Continuum

Often the only local option for sub acute care is a nursing home, which, with its inherent institutional nature and primarily in-patient population, is not necessarily the ideal setting for many patients who are on the road to recovery. Transitional Care will offer consumers choice.

Specialized Care

With stand-alone, transitional care, practitioners focus exclusively on restoring function lost through injury, surgery or disease with the goal of helping patients reduce pain, hasten recovery and increase performance by working with ancillary experts and following their physicians' treatment plans. This specialized focus and adherence to special protocols can lead to shorter length of stays and better outcomes.

Higher Staffing Ratios

Transitional Care intends to run a nurse-to-resident ratio that is double the industry average, and with a substantially greater proportion of RNs to LPNs than is typically seen. Higher staffing ratios like those proposed by Transitional Care translate to better patient response times, enhanced communication with patients, families and physicians, higher satisfaction and better outcomes.

Evidenced-based Design

Evidence shows that environment plays a significant role in patient experience and outcomes. Healing design, like that which Transitional Care proposes, can improve a patient's outlook, increase satisfaction and ultimately help support a patient's recovery.

By providing an alternative to institutional care, Transitional Care is redefining the healthcare continuum and offering cost effective, specialized care in a manner that is more appealing to today's consumer. This is a trend that is happening across the country, and I believe it is an innovation whose time has come for Illinois. That is why I support Transitional Care Management's Arlington Heights project.

Sincerely,

WC

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Mount Prospect, IL
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Jour des Marie le pero 1104 n Mère et Unit 36/ Naper ville el 60563

Transitional Care Management (TCM) proposes to offer a highly innovative model of care that combines the best clinical, rehabilitative and hospitality services in a hotel/spa-like setting. TCM will offer a new path to wellness for patients who are bridging the distance between hospital and home.

A Proven, Innovative Concept and Team

This type of innovation is not new to the TCM team. A decade ago, TCM CEO Brian Cloch was one of the pioneers who helped develop the state's highly successful Supportive Living Program that redefined how quality, supportive care was delivered to Medicaid recipients.

Prior to that time, seniors who were dependent on Medicaid funds had no alternative for care other than a nursing home where costs are higher and quality of life factors tend to be less desirable for those with lower acuity needs. With the advent of Supportive Living, these seniors are now able to choose more appropriate housing options at a significant cost savings and higher satisfaction levels.

Today TCM is bringing exactly this type of innovation to the acute care setting with the advent of the stand-alone transitional care center, Transitional Care of Arlington Heights.

Redefining the Healthcare Continuum

In much the same manner as the inherent inefficiencies and lifestyle issues that once surrounded low-acuity care in a nursing home setting and the subsequent advent of Supportive Living, operating sub acute care in a hospital setting is also costly and less desirable for patients. In fact, the local hospital closed its transitional care program. As a result, the only local option for post-hospital subacute care is the traditional nursing home, which is not the ideal temporary setting for many rehabilitative (vs. long-term) patients who are on the road to recovery.

By providing an alternative to institutional care, TCM is redefining the healthcare continuum by offering cost effective care in a manner that is more appealing to today's consumer. This is an innovative trend that is happening across the country.

Money is scarce. Costs are soaring. Our Nation is Aging.

At a time when money is scarce, costs are soaring and our nation is aging, we need to explore cost-effective, customer-centric and innovative alternatives to healthcare's current status quo. Transitional Care is the model of the future. Hospitals know it. Doctors know it. Insurers know it. And Patients want it. That is why I support Transitional Care Management's Arlington Heights project.

Sincerely,

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A Proven, Innovative Concept and Team

This type of innovation is not new to the TCM team. A decade ago, TCM CEO Brian Cloch was one of the pioneers who helped develop the state's highly successful Supportive Living Program that redefined how quality, supportive care was delivered to Medicaid recipients.

Prior to that time, seniors who were dependent on Medicaid funds had no alternative for care other than a nursing home where costs are higher and quality of life factors tend to be less desirable for those with lower acuity needs. With the advent of Supportive Living, these seniors are now able to choose more appropriate housing options at a significant cost savings and higher satisfaction levels.

Today TCM is bringing exactly this type of innovation to the acute care setting with the advent of the stand-alone transitional care center, Transitional Care of Arlington Heights.

Redefining the Healthcare Continuum

In much the same manner as the inherent inefficiencies and lifestyle issues that once surrounded low-acuity care in a nursing home setting and the subsequent advent of Supportive Living, operating sub acute care in a hospital setting is also costly and less desirable for patients. In fact, the local hospital closed its transitional care program. As a result, the only local option for post-hospital subacute care is the traditional nursing home, which is not the ideal temporary setting for many rehabilitative (vs. long-term) patients who are on the road to recovery.

By providing an alternative to institutional care, TCM is redefining the healthcare continuum by offering cost effective care in a manner that is more appealing to today's consumer. This is an innovative trend that is happening across the country.

Money is scarce. Costs are soaring. Our Nation is Aging.

At a time when money is scarce, costs are soaring and our nation is aging, we need to explore cost-effective, customer-centric and innovative alternatives to healthcare's current status quo. Transitional Care is the model of the future. Hospitals know it. Doctors know it. Insurers know it. And Patients want it. That is why I support Transitional Care Management's Arlington Heights project.

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- taxes that further support our community.
- care for all residents including Medicaid recipients.
- coordination with area physicians and hospitals to offer top quality rehabilitative care.

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Transitional Care Management (TCM) proposes to offer a highly innovative model of care that combines the best clinical, rehabilitative and hospitality services in a hotel/spa-like setting. TCM will offer a new path to wellness for patients who are bridging the distance between hospital and home.

A Proven, Innovative Concept and Team

This type of innovation is not new to the TCM team. A decade ago, TCM CEO Brian Cloch was one of the pioneers who helped develop the state's highly successful Supportive Living Program that redefined how quality, supportive care was delivered to Medicaid recipients.

Prior to that time, seniors who were dependent on Medicaid funds had no alternative for care other than a nursing home where costs are higher and quality of life factors tend to be less desirable for those with lower acuity needs. With the advent of Supportive Living, these seniors are now able to choose more appropriate housing options at a significant cost savings and higher satisfaction levels.

Today TCM is bringing exactly this type of innovation to the acute care setting with the advent of the stand-alone transitional care center, Transitional Care of Arlington Heights.

Redefining the Healthcare Continuum

In much the same manner as the inherent inefficiencies and lifestyle issues that once surrounded low-acuity care in a nursing home setting and the subsequent advent of Supportive Living, operating sub acute care in a hospital setting is also costly and less desirable for patients. In fact, the local hospital closed its transitional care program. As a result, the only local option for post-hospital subacute care is the traditional nursing home, which is not the ideal temporary setting for many rehabilitative (vs. long-term) patients who are on the road to recovery.

By providing an alternative to institutional care, TCM is redefining the healthcare continuum by offering cost effective care in a manner that is more appealing to today's consumer. This is an innovative trend that is happening across the country.

Money is scarce. Costs are soaring. Our Nation is Aging.

At a time when money is scarce, costs are soaring and our nation is aging, we need to explore cost-effective, customer-centric and innovative alternatives to healthcare's current status quo. Transitional Care is the model of the future. Hospitals know it. Doctors know it. Insurers know it. And Patients want it. That is why I support Transitional Care Management's Arlington Heights project.

Sincerely.

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ROBERT 5/23/2012 HOLLEY Art.225

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Angela Rence Syles 1/630 S. Stewart Chicago IC. 60628

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Willin & Hill 325

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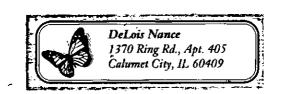
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Mustine Moore 315

As a healthcare professional, I believe that Transitional Care Management (TCM) proposes a highly innovative model of care that combines the best clinical, rehabilitative and hospitality services in a spa-like setting. TCM will offer a new path to wellness for patients who are bridging the distance between hospital and home.

Redefining the Healthcare Continuum

Operating sub acute care in a hospital setting is a costly proposition that is also typically a less desirable setting for patients who are recovering from illness or injury. In fact, in Arlington Heights, the local hospital does not offer these services. As a result, the only local option for sub acute care is a traditional nursing home, which, with its inherent institutional nature and primarily long-term patient population, is not necessarily the ideal setting for many patients who are on the road to recovery.

Lowering-@osts-

Transitional Care provides the opportunity to care for patients in a non-institutional setting earlier in the rehabilitation process thereby reducing length of stay in the hospital where costs are higher. Additionally, due to the specialized nature of the services provided, Transitional Care affords patients the opportunity to regain maximum capacity more quickly adding more long-term cost savings.

Specialized Care

With stand-alone transitional care, practitioners focus exclusively on restoring function lost through injury, surgery or disease with the goal of helping patients reduce pain, hasten recovery and increase performance. This specialized focus is not as predominant in generalist settings that offer a variety of care levels and support multiple care goals.

Higher Staffing Ratios

Transitional Care of Arlington Heights intends to run a nurse-to-resident ratio that is double the industry average with a substantially greater proportion of RNs to LPNs than is typically seen.

Evidenced-based Design

Evidence shows that environment plays a significant role in patient experience and outcomes. Healing design, like that which TCM proposes, can improve a patient's outlook on care, increase patient satisfaction and ultimately help support a client's journey toward recovery.

By providing an alternative to institutional care, TCM is redefining the healthcare continuum and offering cost effective, specialized care in a manner that is more appealing to today's consumer. This is a trend that is happening across the country, and I believe it is an innovation whose time has come to illinois. That is why I support Transitional Care Management's project.

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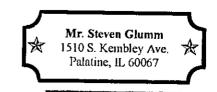
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By providing an alternative to institutional care, TCM is redefining the healthcare continuum and offering cost effective, specialized care in a manner that is more appealing to today's consumer. This is a trend that is happening across the country, and I believe it is an innovation whose time has come to Illinois. That is why I support Transitional Care Management's project.

As a healthcare professional, I believe that Transitional Care Management (TCM) proposes a highly innovative model of care that combines the best clinical, rehabilitative and hospitality services in a spa-like setting. TCM will offer a new path to wellness for patients who are bridging the distance between hospital and home.

Redefining the Healthcare Continuum

Operating sub acute care in a hospital setting is a costly proposition that is also typically a less desirable setting for patients who are recovering from illness or injury. In fact, in Arlington Heights, the local hospital does not offer these services. As a result, the only local option for sub acute care is a traditional nursing home, which, with its inherent institutional nature and primarily long-term patient population, is not necessarily the ideal setting for many patients who are on the road to recovery.

Lowering Costs

Transitional Care provides the opportunity to care for patients in a non-institutional setting earlier in the rehabilitation process thereby reducing length of stay in the hospital where costs are higher. Additionally, due to the specialized nature of the services provided, Transitional Care affords patients the opportunity to regain maximum capacity more quickly adding more long-term cost savings.

Specialized Care

With stand-alone transitional care, practitioners focus exclusively on restoring function lost through injury, surgery or disease with the goal of helping patients reduce pain, hasten recovery and increase performance. This specialized focus is not as predominant in generalist settings that offer a variety of care levels and support multiple care goals.

Higher Staffing Ratios

Transitional Care of Arlington Heights intends to run a nurse-to-resident ratio that is double the industry average with a substantially greater proportion of RNs to LPNs than is typically seen.

Evidenced-based Design

Recrusion therapist

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May 25, 2011

Illinois Health Facilities and Services Review Board 525 West Jefferson Street, Second Floor Springfield, Illinois 62761

To whom it may concern,

I support the Transitional Care of Arlington Heights project.

Top Quality Care and Expertise

Transitional Care Center of Arlington Heights will provide post-hospital care to high acuity patients who are increasingly forced to leave hospitals "sicker and quicker" these days. Some go home with limited home care and have no family members available to provide the additional support they need. Others who need this important level of care may need to go outside the area for services.

Holistic Approach in a Wellness Center Setting

While there are other excellent acute rehabilitation facilities in the area, many are either fully occupied, only serve acute needs, are outdated or are restricted to serving special populations. Furthermore, not all are capable of handling the high acuity patient that will be served by Transitional Care Center of Arlington Heights or the patient who prefers to recover in a non-institutional/nursing home setting.

Healing our Residents and Helping our Economy

The development of Transitional Care Center of Arlington Heights will bring innovation and address a specific and under-served need in the Arlington Heights and surrounding communities while rounding out a complement of fine medical services.

I appeal to you and members of the Health Facilities and Services Review Board to lend your support to this new project.

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Randy K. Fike

President and CEO

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SVP, Medical Management

A Medicare Advantage Organization

9701 W. Higgins Road, Suite 360 • Rosemont, Illinois 60018 • 847.318.8844

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This is a trend that is happening across the country, and I believe it is an innovation whose time has come for Illinois. For these reasons I support the development of

Transitional Care of Arlington Heights.

When a Ross apt 4/5

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- a welcome, innovative alternative to institutional, rehabilitative care.
- a non-denominational care alternative.
- a dedicated focus on post-hospitalization rehabilitation that is missing in other settings.
- higher nurse staffing ratios that translate to better response times, higher patient satisfaction and better overall care.
- taxes that further support our community.
- care for all residents including Medicaid recipients.
- coordination with area physicians and hospitals to offer top quality rehabilitative care.

In addition, although there are other fine facilities in the market, none are specifically built for a short-term stay population. Transitional Care will offer:

- Primarily private rooms with private baths
- Home-like furnishings
- Optional patios
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Fran Parise

#412

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