### Memo

Purpose:

Report of the Illinois Health Facilities and Services Review Board Public Hearing

conducted at the Oak Forest City Hall Council Chambers, 15440 S. Central, Oak

Forest, Illinois

From:

Courtney Avery

Date:

1/25/2011

Time:

10:00 AM

Only two individuals provided written testimony. The number of individuals in attendance were:

- 40 Individuals testified in opposition to the project
- 1 Individual testified in support of the project
- 23 Individuals were in attendance but provided no testimony

Site: Oak Forest City Hall Council Chambers

PROJECT #10-078

Date: January 19, 2011

Address:15440 S. Central

NAME: Cook County Health and Hospital Systems

Time: 10AM

TESTIMONY TO OPPOSE PROJECT

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### Testimony to the Illinois Department of Public Health Submitted on Behalf of the Service Employees International Union Local 73 January 20, 2011

Good Morning, my name is Betty Boles, I am a Vice-President of SEIU Local 73 representing Cook County health system employees. I am also a proud South Side resident and my family, friends and church members are or have been patients within the County Health & Hospital system.

Earlier this month Michael Yanul, a patient in the Acute Care department at Oak Forest Hospital, was interviewed after he was told he would need to be transferred to a numing home because Oak Forest was going to close the Acute Care department because of service cuts.

Michael has made Oak Forest Hospital his home for nearly two decades. His muscular dystrophy has required the use of a ventilator and quality, around-the-clock healthcare. But now, Michael is being shipped out to a nursing home which will, no doubt, provide less personal care than he currently receives.

Obviously, Michael is not happy about having to transfer facilities. He and thousands of other patients and employees have become the scapegoat for decades of mismanagement and corruption that has eroded County Health services and that now threatens to close down OFH.

This action is like someone telling you that you're being evicted from your apartment, not because you didn't pay the rent, but because your landlord didn't use your rent money to pay taxes or the mortgage. We would never do that to those who are healthy, why is it OK for the county to move those in need of help?

In the column, Michael said "We're getting lost in the shuffle here. We're people. Not numbers."

He is absolutely right. When a hospital wants to shut down vital services to an entire area of the south suburbs, it's no longer about numbers. It's about people. People that need a full-service health system near their homes. Somewhere where they can walk in, regardless of their ability to pay, and know they will not have to be transferred miles away, miles away from their loved ones who may not be able to travel to see them, or miles away from the community they have called home for their entire lives.

If the county truly believes this is about numbers, then what is the number...what is the cost of the lives that could be saved with a full-service health facility in the south suburbs? The closure of Oak Forest Hospital would leave the closest county intensive care unit at Stroger Hospital more than 25 miles away.

We all know how bad Chicago traffic can be and keep in mind that most patients will have to rely on public transportation. Even in an ambulance, this could take more than 30 minutes to get from Oak Forest Hospital to the Stroger Hospital ICU. How many lives in

need of intensive care will be lost before the county realizes they are neglecting the south

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We have more than 2,000 members in the County Hospital system at Local 73. All of them are well aware of the dire economic situation this county faces and the difficult choices the county must make. They have seen their co-workers, their friends, laid off and their workload double, even triple because of the previous county cuts. Now, even doctors at Oak Forest are being laid off without any regard to patient care or workload.

I submit to you that the closing of OFH would leave a tear in the safety net that would weaken the whole rickety system of care for poor people on Chicago's far South side and the greater Southland community, endangering the viability of the remaining providers that are expected to care for OFH's patients. The County health system has been cut to the bone. We urge you to stop the bleeding and stop cutting before you break the bone and make the Cook County health system unusable.



SERVICE EMPLOYEES
INTERNATIONAL UNION
LOCAL 73
www.seiu73.org

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### CHICAGO

300 South Ashland Avenue Suite 400 Chicago, IL 60607-2746 312.787-5868 Fax: 312.337-7768

### **SPRINGFIELD**

600 South Fourth Street Springfield, IL 62703-1641 217.522-1182 Fax: 217.522-9183

**ELGIN** 

2400 Big Timber Road Building B, Suite 101 Elgin, IL 60124-7811 847.742-2825 Fax: 847.742-0212

CHAMPAIGN/URBANA

1606 Willow View Road Suite 2A Urbana, IL 61802-7446 217.328-7509 Fax: 217.328-2040

### **GARY, INDIANA**

3750 Hayes Gary, IN 46408-2025 219.884-4901 Fax: 219.980-8262

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Mike Constantino Supervisor, Project Review Board Illinois Health Facilities and Services Review Board 525 West Jefferson Street (2<sup>nd</sup> Floor) Springfield, IL 62761

> Re: Oak Forest Hospital Application 10-078

Dear Mr. Constantino and Members of the Board:

The Service Employees International, Local 73 and Doctor's council (SEIU) has serious concerns about Cook County Health and Hospital System's application to discontinue Oak Forest Hospital (OFH) by June 1, 2011. Specifically, SEIU has the following concerns.

- 1) The OFH CON lacks widespread support from surrounding hospitals: CCHHS claims in its OFH CON that, "(w)hile we have no specific knowledge of how the proposed project will affect other safety net services, the response to the System's Strategic Plan, from safety net providers, and others, has been substantially positive." (p. 294) In reality CCHHS received only 7 responses from the 36 hospitals that received impact statement letters. Of these letters:
  - Only one hospital within 10 miles or 15 minutes of OFH responded positively (please see attached map – Oak Forest Hospital, its 8 Closest Hospitals, and CON Respondents);
  - The two other affirmative responses were about 18 or 30 minutes from OFH;
  - These are driving distances and times. Many OFH and other South and Far South
    patients have no option but to travel by public transit and face well recognized
    barriers to accessing public transit.
  - Of the 8 hospitals nearest OFH, only 1 hospital responded in the affirmative while two responded negatively and the remaining 5 hospitals did not respond at all.

While the HFPB considers surrounding hospitals' failure to respond "a non-rebuttable assumption that the discontinuation will not have an adverse impact for that facility," the extremely low level of support by Southside hospitals raises very serious concerns about the impact of OFH's closure.

- 2) The negative impact statement responses' raise serious concerns: Of the three negative responses, one (Palos) is very negative, while the other two (Holy Cross and Advocate Christ) point to heavy uncompensated care loads, patient capacity crunch and frequent bypass.
- a) There is currently a severe patient care "capacity crunch" on Chicago's Southside: Advocate Christ's letter gives a powerful sense of the Southside's "capacity crunch":

"With regard to our ability to provide care to Oak Forest Hospital patients, Christ and Hope are severely capacity constrained and are unable to assume any of the patient load now at Oak Forest. Our ICUs are currently at 95 percent capacity, and critical patients often must board in the ED until a bed is available. This "capacity crunch" forces us to go on bypass often. We are making a concerted effort to bring our bypass hours down. An influx of patients from Oak Forest Hospital, however, would create significant access difficulties both for Oak Forest Hospital patients and for our present patient volume and demand."

This statement presents a striking contrast to CCHHS's application, which claims an average daily census at OFH of 50-60. Clearly, OFHs low census reflects the cumulative impacts of years of downsizing and mismanagement of CHHS and OFH in particular.

- b) We can anticipate reductions in uncompensated care on Chicago's Southside: The significance of Holy Cross's negative response is exacerbated by the fact that this not-for-profit hospital has been acquired by for profit Vanguard. Not only will Holy Cross lose its not-for-profit status, it will become part of a debt-laden for profit owner who will likely reduce Holy Cross's uncompensated care, thus adding this load to remaining Southside providers.
- c) Advocate refused to support the OFH CON: Illinois' and Cook County's largest hospital system Advocate, which has three major facilities in close proximity to OFH does not support CCHHS's CON. This is a striking weakness in this application.
- 3) There are serious concerns about the nature and timing of Oak Forest's transition from hospital to Regional Outpatient Care Center: Advocate Christ's negative response raises further concerns in that it points to the challenges facing OFHs closure and its' transition to a Regional Outpatient Care Center.

Advocate Christ's letter conditionally supports the concept of such a transition if this occurs "without service disruptions" (sic) and "provided that it proceeds as (CCHHS) described." The letter notes that a "smooth transition for the Oak Forest campus is critical to maintaining timely access to emergency services in the Southland." Given CCHHS doctors' experience of an extremely dysfunctional transition at Provident this is an important concern. (Doctor's Council testimony from OFH and/or Provident here would be extremely useful in this regard)

These doubts surrounding OFH's transition are reinforced by the application's proposal to discontinue Oak Forest Hospital (OFH) by June 1, 2011 while promising to develop the OFH ROC "Over a longer period." The potential severity of this temporal disjuncture is increased by the large Cook County budget crisis - which has already seen President Preckwinkle imposing a temporary freeze on new capital projects, including the remodeling of Fantus.

Please deny this permit.

Christin Boarden

Sincerely,

Christine Boardman, President, Service Employees International, Local 73 Emilie Junge, Regional Coordinator, Doctor's council, Service Employees International

Oak Forest Hospital, its 8 Closest Hospitals, and CON respondents

