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3	STATE OF ILLINOIS HEALTH FACILITIES
	AND SERVICES REVIEW BOARD
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6	IN RE:)
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7	PUBLIC HEARING IN REGARD) Project No. 09-043
	TO RESCARE PREMIER NEURO)
8	REHAB CENTER.)
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12	REPORT OF PROCEEDINGS had and
13	testimony taken in accordance with the
14	requirements of the Illinois Health Facilities
15	Planning Act, taken at Downers Grove City Hall,
16	801 Burlington Avenue, Downers Grove, Illinois,
17	on March 18, 2010, at the hour of 10:00 a.m.
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20	RECEIVED
21	MAR 2 9 2010
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23	HEALTH FACILITIES & SERVICES REVIEW BOARD
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1	HEARING OFFICER HALL: Okay. Good
2	morning. My name is Karen Hall. I'm with the
3	Illinois Department of Public Health.
4	I'm here today to conduct a public hearing
5	on the proposed project known as 09-043, ResCare
6	Premier Neuro-Rehabilitation Center, Downers
7	Grove, Illinois.
8	As per the rules of the Illinois Health
9	Facilities and Services Review Board, I would
10	like to read the legal notice into the record:
11	In accordance with the requirements of the
12	Illinois Health Facilities Planning Act, notice
13	is given of a modification of an application for
14	permit for a proposed construction and/or
15	modification project (Project 09-043) from
16	ResCare Premier Neuro-Rehabilitation Center
17	located at 1040 Robey Avenue, Downers Grove,
18	Illinois.
19	The applicant proposes to establish a
20	12-bed rehabilitation center in an existing
21	community-based residential rehabilitation
22	center. The estimated project cost for this
23	project is 5,005,000.
24	MS. KARA FRIEDMAN: 500,000.

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1	HEARING OFFICER HALL: Okay. I guess
2	I had that information wrong; 500,000.
3	The modification consists of an increase in
4	the project's costs that exceed 10 percent of the
5	original application amount. Consideration by
6	the State Board has been tentatively scheduled
7	for the April 20th through 21st, 2010, State
8	Board Meeting.
9	A public hearing is to be held by the
10	Illinois Department of Public Health pursuant to
11	the Illinois Health Facilities Planning Act. The
12	hearing is open to the public and will provide an
13	opportunity for parties at interest to present
14	written and/or verbal comment relevant to the
15	project. All allegations or assertions should be
16	relevant to the need for the proposed project and
17	should be supported with two copies of
18	documentation or materials that are printed or
19	typed on paper size eight-and-a-half by 11.
20	A copy of the application may be viewed at
21	the Illinois Health Facilities and Services
22	Review Board office at 525 West Jefferson Street,
23	2nd floor, Springfield, Illinois 62761. To

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obtain a copy of the application, phone the

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office for details and copying fees at

(217) 782-3516. Any person wanting a public

hearing on the proposed project must submit a

written request for such hearing to the address
that I just mentioned.

If you have not done so, please sign in using the appropriate registration forms. One form is for individuals who want to provide testimony in support of the project. Another form is for people to provide testimony who oppose the project, and the last form is for people to register their attendance who do not wish to testify.

To ensure that the Illinois Health
Facilities and Services Review Board's public
hearings protect the privacy and maintains the
confidentiality of an individual's health
information, covered entities, and — as defined
by the Health Insurance Portability Act of 1996,
such as facilities, hospitals — hospital
providers, health plans, and health care
clearinghouses, submitting oral or written
testimony that discloses protected health
information of individuals shall have a valid

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	6
1	written authorization from that individual. The
2	authorization shall allow the covered entity to
3	share the individual's protected health
4	information at this hearing.
5	Those of you who came with prepared text
6	for your presentation may choose to submit that
7	text without giving testimony. However, if you
8	are going to give oral testimony, take as long as
9	you want. We don't have a lot of people here.
10	As per legal notice, I will appreciate two
11	copies of your testimony. When you make your
12	presentation, please give the court reporter the
13	spelling of your complete name. If there is a
14	chief spokesperson for the applicant, we would
15	like that individual to make the first
16	presentation. The remaining testimony will be
17	taken in the order of the names on the register.
18	Please hold your questions until the testimony
19	all of the testimony has been presented.
20	Is there someone from the applicant who
21	wishes to make the first presentation?
22	MS. JANICE FRYKLUND: Janice
23	Fryklund.

HEARING OFFICER HALL: Okay. Just

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1	spell your name for the court reporter.
2	MS. JANICE FRYKLUND: Janice
3	Fryklund, J-a-n-i-c-e, F-r-y-k-l-u-n-d.
4	Good morning. My name is Janice Fryklund.
5	I'm the executive director of ResCare Premier
6	Neuro-Rehabilitation Center. I would like to
7	thank the Health Facilities and Service Review
8	Board for the opportunity to provide background
9	on ResCare Premier and the services we offer and
10	explain why we are seeking a certificate of need
11	for ResCare Premier Downers Grove facility.
12	An estimated 3.17 million Americans
13	currently live with disabilities resulting from
14	traumatic brain injury. Traumatic brain injury
15	has been called a silent epidemic. 1.4 million
16	Americans sustain a traumatic brain injury each
17	year, often in car accidents, falls, and sports
18	mishaps. Experts believe that the number of TBIs
19	is higher because the estimate reflects only
20	emergency room visits and many patients never go
21	to hospitals.
22	In recent decades everything from air bags
23	to advances in emergency medicine has meant that
24	noonlo in dar addidonts and other traumas are

more likely to survive their injuries and more

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2 likely to need long-term services. 3 ResCare Premier has been providing neuro-rehabilitation services to individuals with 5 acquired brain injury, traumatic brain injuries, and other neurologic impairments since 1989. 7 currently operate a residential 8 neuro-rehabilitation program offering 24-hour 9 postacute care. We provide on-site licensed physical, 10 11 occupational, and speech and cognitive therapy as 12 well as vocational and neuropsychological 13 services in a home-like environment. ResCare

Premier is accredited by the Council on

Accreditation of Rehabilitation Facilities, CARF,
for the following programs: Adult residential
rehabilitation programs; brain injury program;
outpatient medical rehabilitation programs,

single service brain injury program; and adult

outpatient medical rehabilitation programs,

21 multi-service brain injury.

CARF is the leading international accreditation organization for rehabilitation providers. We offer a comprehensive continuum of

care that allows our residents to live more independently through the delivery of innovative and efficient services. We employ an interdisciplinary team approach to develop individualized outcome goal plans to assist our residents in achieving their greatest level of independence.

Our therapeutic departments work collaboratively to assist each resident in meeting his or her goals and most functional therapy services are offered in the community in order to provide our residents with a complete therapy program. Finally, nurses are available daily to assess residents' changing medical conditions and needs.

Our programs offer a full spectrum of care to individuals with acquired brain injury and traumatic brain injury and are designed to maximize and maintain independence. Our residential neuro-rehabilitation subacute program provides 24-hour supervision, intensive functional skills training and assistance, and the development of compensatory strategies for impaired abilities. Individualized licensed

therapy is offered on a daily basis and includes physical, vocational, recreational, occupational, and speech and language therapy as well as nursing and medical management.

Our long-term supportive living care program is available to individuals who cannot return home. The supported living program focuses on reinforcing personal care goals and acquiring new skills while emphasizing quality of life.

The supported apartment program provides assistance to residents with acquired brain injury and traumatic brain injuries in maximizing or maintaining independence.

The daily rehabilitation program is a nonresidential program that offers a continuum of comprehensive rehabilitation, day activity, and licensed therapies intended to provide an opportunity for individuals with acquired brain injury to maintain or improve skills needed to reach their highest potential. Respite care is also available for short-stay residents recovering from surgery or to provide family caregivers a break.

Finally, we provide outpatient therapy to individuals recovering from acquired brain injury and traumatic brain injury at any stage of their rehabilitation.

ResCare is seeking a certificate of need permit as part of its efforts to become a licensed community-based residential rehab center. There will be no change to the programs or the level of care provided to our clients. Licensure is necessary not only to our current patient base but also to allow us to offer our services to more individuals, particularly veterans of the current conflict and those who have previously served our country.

Currently resident care is funded through workmen's comp insurance, private insurance, private pay, and, if participants meet the eligibility guidelines, traumatic injury waivers for the day rehabilitation program.

In order to offer our services to a greater number of individuals, including veterans through the U.S. Department of Veteran Affairs and the Illinois Warrior Assistance Program, we need to be licensed as a community-based residential

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1	rehab center.
2	Additionally, due to state imposed
3	licensure limitations, over the past several
4	years many hospitals and insurance companies have
5	not been able to send patients to our facility.
6	Accordingly, licensure is necessary to assist in
7	managing this state's growing patient base.
8	We respectfully request the Health
9	Facilities and Services Review Board to approve
10	our application for a certificate of need permit
11	so we can continue to provide high quality
12	innovative care to individuals with acquired
13	brain injury, traumatic brain injury, and
14	neurological impairment. Thank you.
15	HEARING OFFICER HALL: Elizabeth
16	Watson?
17	MS. ELIZABETH WATSON: Elizabeth
18	Watson, E-l-i-z-a-b-e-t-h, W-a-t-s-o-n.
19	Good morning. My name is Elizabeth Watson,
20	and I'm a vocational rehabilitation therapist at
21	ResCare Premier Neuro-Rehabilitation Center in
22	Downers Grove. I would like to thank the Health
23	Facilities and Services Review Board for this
24	opportunity to express my support for the project

and to provide testimony about the exceptional
care we provide our residents.

As discussed in prior testimony.

As discussed in prior testimony,

1.4 million Americans sustain a traumatic brain
injury each year. Of those suffering from TBI,
approximately 235,000 are hospitalized and,
according to one study, about 40 percent of those
hospitalized with a TBI had at least one unmet
need for services one year after injury. The
most frequent unmet needs are memory and
problem-solving, stress management, anger
management, and vocational skills.

ResCare is a leader in brain injury rehabilitation and meets these service gaps in the continuum of care for people suffering from traumatic brain injury and acquired brain injury.

Our residential rehabilitation continuum offers unique and innovative services that are not otherwise available in the acute care hospital setting. The continuum incorporates traditional therapies into functional community-based skills training. It is specifically designed to provide intensive life skills training that is vital to regaining

independence and reestablishing quality,
productive lifestyles.

The residential rehabilitation continuum includes a 16-bed rehabilitation center, small supervised group homes, and supported apartment programs. The rehabilitation center is staffed 24 hours a day by trained rehabilitation educators and supported by a licensed and experienced clinical team of nurses and speech and cognitive, physical, occupational, and vocational therapists to assist residents in enhancing the skills needed to achieve maximum independence.

Residents engage in functional activity workshops, participate in training classes, and/or work with a therapy team to address physical, cognitive, behavioral, or psychological issues related to their injuries. Functional activities designed to assist residents in their return to the community, such as budgeting, grocery shopping, and utilizing public transportation, are emphasized.

The supported apartment program is designed to transition residents from the rehabilitation

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1	center to our supported apartments. The
2	supported apartment program is designed for
3	individuals who require modest levels of support.
4	However, residents have access to the full array
5	of our clinical services.
6	The apartments are staffed by specially
7	trained rehabilitation educators and supported by
8	licensed and experienced clinical teams.
9	Residents participate in productive activities
10	during the week which may include employment,
11	prevocational placement, volunteer activities, or
12	attendance at day activity centers. When
13	necessary, residents will work with the therapy
14	teams to address any remaining physical,
15	cognitive, behavioral, or psychological issue
16	caused by the acquired brain injury.
17	The supported apartment program provides
18	state-of-the-art community integration. The
19	program allows residents to maximize their level
20	of independence in the least restrictive
21	environment through the use of intermittent
22	support training provided by ResCare. The
23	apartments offer an intimate home-like setting
24	where quality of life, pursuit of personal

interest, and local community involvement are
emphasized.

Residents can select from a full menu of services and support, including personal support, specialty care, money management, housekeeping, transportation, and case management. Individuals may be admitted to any program along the continuum. The continuum allows individuals to transition into more independent settings, stop along the way to fully integrate newly acquired skills, or step back to participate in challenging tasks.

This continuity ensures that the progress is never interrupted and residents can return to the community with the skills necessary to live independently and to enhance their quality of life.

I would like to thank the Health Facilities and Services Review Board for the opportunity to express my support for ResCare Premier

Neuro-Rehabilitation Center. I urge the Board to grant ResCare a certificate of need so we can continue to provide innovative and quality care to individuals suffering from acquired brain

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1	injury and traumatic brain injury. Thank you.
2	HEARING OFFICER HALL: Jack Axel.
3	MR. JACK AXEL: My name is Jack Axel,
4	A-x-e-1, and I'm providing testimony on behalf of
5	Robin Roy, executive vice president of
6	community excuse me, of the Center for
7	Comprehensive Services and MENTOR
8	M-E-N-T-O-R ABI. MENTOR ABI appreciates the
9	opportunity to participate in this public
10	hearing.
11	As the Illinois Health Facilities and
12	Services Review Board is aware, MENTOR ABI
13	operates the state's only licensed
14	community-based residential rehabilitation center
15	located in Carbondale and has recently received
16	approval to develop a 100-bed center in
17	Des Plaines. We currently admit patients from
18	the Chicago area to our Carbondale facility and
19	fully understand the difficulties for both the
20	patient and his or her family when the patient is
21	receiving care so far from home.
22	The applicant, ResCare Premier, Inc., is
23	seeking permit approval for a community-based
24	residential rehabilitation center which will

18 1 allow the licensing of its existing Downers Grove 2 Because of the large size of the facility. 3 patient population suffering from acquired brain injuries and because the patient benefit --5 because of the patient benefits that can be realized through programs such as those offered 7 by MENTOR ABI and proposed to be offered by the 8 applicant, we are pleased to support ResCare's 9 permit application. We believe that in the 10 metropolitan Chicago area there is certainly 11 sufficiently large client base to support both 12 programs. 13 We recognize that approval of ResCare's 14 permit application will require legislative 15 action to expand the number of licensed 16 community-based residential rehabilitation 17 centers permitted to operate in Illinois. 18 fact, MENTOR ABI has been actively involved in 19 the development of, and advocacy for, pending 20 legislation that would provide for this

> We intend to continue our advocacy in support of this legislation. If passed into law, the legislation will allow ResCare and others to

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expansion.

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1	furnish much-needed center services to those
2	suffering from traumatic brain injury.
3	Thank you for the opportunity to provide
4	this testimony. Robin Roy, Executive Vice
5	President, Center for Community Services and
6	MENTOR ABI.
7	HEARING OFFICER HALL: Stacy McCarty?
8	MS. STACY MC CARTY: Good morning.
9	My name is Dr. Stacy McCarty. I'm a board
10	certified physician in physical medicine and
11	rehabilitation. I'm also a physician with the
12	Rehabilitation Institute of Chicago day
13	rehabilitation center and outpatient center in
14	Willowbrook, Illinois, and I serve as the medical
15	director for ResCare Premier Neuro-Rehabilitation
16	Center.
17	I would like to thank the Health Facilities
18	and Services Review Board for the opportunity to
19	provide testimony about the services ResCare
20	Premier Neuro-Rehabilitation Center provides to
21	residents.
22	I didn't spell my name. Stacy, S-t-a-c-y,
23	McCarty, M-c-C-a-r-t-y.
24	As my colleague, Janice Fryklund,

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20 1 previously discussed, traumatic brain injury 2 affects an estimated 3.17 million Americans. While acute care rehabilitation facilities 3 provide excellent restorative care, they're not 5 equipped to provide the full continuum of rehabilitation care to individuals with traumatic 7 brain injuries and acquired brain injuries. 8 ResCare Premier works closely with key 9 stakeholders in the brain injury industry, 10 including but not limited to the Rehabilitation 11 Institute of Chicago, the Marion Joy 12 Rehabilitation Hospital, Rush University Medical 13 Center, Lutheran General Rehabilitation Hospital, 14 the Illinois Brain Injury Association, and local 15 neurophysiologists, neuropsychiatrists, and 16 internists with an acute brain injury specialty 17 to meet service gaps in the continuum of care for 18 adults with acquired brain injury. 19 ResCare programs are designed to provide 20 residents a seamless coordination of care and the 21 transition from an acute care hospital setting to 22 postacute care rehabilitation. Prior to 23 admission, ResCare nurses work closely with the 24 medical team at the hospital, or the other

setting, the resident, and his or her family to develop an individualized care plan designed to help each resident achieve his or her maximum independence. Each resident's specific interests or preferences are incorporated into his or her individualized care plan.

The care plan is continually evaluated to ensure each resident's needs are met. Members of the care team meet weekly with the resident and his or her family for a progress review, and a plan is continually modified to meet the resident's changing needs.

We utilize an interdisciplinary team approach to establish outcome goal plans for each resident and to ensure that every resident receives the best possible care. Licensed speech, cognitive, physical, occupational, and vocational therapists collaborate to provide the best possible care to the residents. The therapists work with the program director and nursing staff to coordinate specific rehabilitation goals for each resident. Each resident receives a minimum of three hours of intensive therapy per day. As part of the

continuity of care, each resident is assigned a therapist who will treat the resident each day.

When a resident is admitted to our rehabilitation center, our nursing staff works with the resident's family to ensure he or she is receiving high-quality care from the day he or she is admitted to the rehabilitation center up to and after discharge. While our rehabilitation — while at our rehabilitation center we provide individualized care to each resident. This includes not only continual reinforcement of established personal care goals but also coordination and transportation to all doctors' appointments. Finally, trained caregivers are available 24 hours a day to care for the residents.

We are very proud of the services we provide and respectively request that the Health Facilities and Services Review Board grant a certificate of need to ResCare to allow us to continue to provide exceptional care to individuals with acquired brain injury and traumatic brain injury.

HEARING OFFICER HALL: Angela Hill?

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1	MS. ANGELA HILL: Good morning. My
2	name is Angela, A-n-g-e-l-a, Hill, H-i-l-l, and
3	I'm a speech language pathologist at ResCare
4	Premier Neuro-Rehabilitation Center in Downers
5	Grove.
6	I would like to thank the Health Facilities
7	and Services Review Board for this opportunity to
8	express my support for this project and to
9	provide testimony about the exceptional care we
10	provide our residents.
11	As previously discussed, approximately
12	235,000 people are hospitalized annually with
13	traumatic brain injuries, and approximately
14	40 percent of those individuals have at least one
15	unmet need for services one year after injury.
16	ResCare addresses these service gaps and serves a
17	much-needed role in the continuum of care for
18	brain injury rehabilitation in the Chicago area.
19	As my colleague, Elizabeth Watson,
20	discussed earlier, our residential rehabilitation
21	continuum offers unique and innovative services
22	that are not otherwise available in the acute
23	care hospital setting. As part of our
24	residential rehabilitation services, we develop

individualized care plans to meet the specific needs and resources of each individual to help residents transition to a more active community-oriented lifestyle.

We utilize an interdisciplinary team approach to establish an outcome goal plan for each resident. Program goals include improved medical status and management of complications, improved functional and cognitive abilities, patient and family education, and acquiring the skills necessary to facilitate return to the community.

In addition, expectations of the resident, family, external case managers, funding representatives, and the treatment team are integrated in the outcome goal plan. Residents achieve their goals based upon each individual's unique strengths, needs, and resources.

The outcome goal plan guides the rehabilitation process across the residential rehabilitation continuum. Outcome goal plans are reviewed and continually updated by those involved in the treatment process to address residents' changing needs.

At ResCare we believe that therapy does not occur in isolation but rather is a part of every activity. Limitless naturally occurring learning opportunities exist in our intimate home-like residences. In this environment, participants engage in authentic activities that promote the practical application of skills.

Additionally, we encourage residents to take full advantage of every community resource to provide additional opportunities for development of skills and confidence.

Therapeutic activities focus on success in activities of daily living and promote physical, cognitive, behavioral, and social skill development. Therapists work with rehabilitation educators in the home, work, and community to ensure that emerging skills are practiced in the daily routine. Psychological and medical services are also integrated into the overall treatment.

Our goal is to assist each resident to achieve his or her goals and to develop necessary skills through real life experiences to build relationships and greater self-sufficiency.

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I would like to thank the Health Facilities and Services Review Board for the opportunity to express my support for ResCare Premier Neuro-Rehabilitation Center. I urge the Board to grant ResCare a certificate of need permit so we can continue to provide innovative and quality care to individuals suffering from acquired brain injury and traumatic brain injuries. Thank you very much. HEARING OFFICER HALL: Kara Friedman? MS. KARA FRIEDMAN: I'm Kara Friedman with the law firm of Polsinelli & Shugart. just have a -- since we have the opportunity to have this public forum, I have a formal request at this time that this matter does proceed to the April planning board meeting. It is tentatively scheduled for consideration at that meeting, and we would request that it be heard notwithstanding the fact that legislation may not have been enacted by that time and the applicant would be

willing to take a conditional permit; the

condition being that it will not seek licensure

under the demonstration project until legislation

permitting additional sites for the demonstration

So thank you very much for the opportunity today, and thank you, Mr. Axel, for your support.

That's all I have. That's all we have.

HEARING OFFICER HALL: Okay. I would like to thank the Downers Grove city council chambers for the use of their facility today. I see that there is no one else here to speak, so I would like to remind everyone to submit your written comments to me so that we have this information for the record.

This project is scheduled for consideration by the Illinois Health Facilities and Services
Review Board at its April 20th through 21st,
2010, meeting. A location for this meeting is still being determined.

The public has until March 31st, 2010, to submit written comments. These comments can be sent to my attention at the Illinois Department of Public Health, at 525 West Jefferson Street, 2nd floor, Springfield, Illinois 62761-0001. If you prefer, you may fax your comments. The fax number is (217) 785-4111.

Are there any questions?

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1	Seeing that there are no additional
2	questions or comments, I deem this public
3	hearing
4	MS. KARA FRIEDMAN I have one
5	comment. This is Kara Friedman. We also want to
6	note for the record that we are submitting a
7	number of letters in support of the project and
8	we will tender them to you at the conclusion.
9	HEARING OFFICER HALL: All right.
10	This public hearing is adjourned. Thank you.
11	(Which were all the proceedings
12	had in the above-entitled matter
13	at the hour of 10:45 p.m.)
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1	STATE OF ILLINOIS)
) SS.
2	COUNTY OF DU PAGE)
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4	I, LYNETTE J. NEAL, Certified Shorthand
5	Reporter No. 084-004363, do hereby certify that I
6	reported in shorthand the proceedings had in the
7	above-entitled matter and that the foregoing is a
8	true, correct, and complete transcript of my
9	shorthand notes so taken as aforesaid.
10	IN TESTIMONY WHEREOF I have hereunto set my
11	hand this 25th day of March, 2010.
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13	Tynette Neal
	- Organic reac
14	Certified Shorthand Reporter
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